

OPERATING ENGINEERS IN ONTARIO

# **LIFE & HEALTH**

## **BENEFITS PLAN**

### **RETIRED MEMBERS**



**JANUARY 2023**

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This booklet contains the rules of your IUOE Life and Health Benefits and the Rules of the IUOE pre-paid Legal Plan. The governing body responsible for the benefit plan is a Board of Trustees consisting of representatives of both the Union and Management (i.e., Participating Employers). They are appointed pursuant to the trust document that governs the Plan and are charged with the duty to establish, direct and supervise the Plan. They have selected the OE Benefits Administration Corporation (OEBAC) to manage the day to day administration of the Plan. The IUOE Local 793 Board of Trustees reserve the right to change the terms of the plan at any time.

## INTRODUCTION

This booklet sets out the terms of the IUOE Local 793 Life and Health Benefits Plan and the Legal Services Plans as of the date of publication in 2023. Rules and benefits coverage may change from time to time, and you are best advised to consult the OEBAC website for the most current terms and conditions in the event of any changes. The booklet also represents the Trustees' best efforts to set out all of the rules set out in the applicable trust documents, plan documents and insurance contracts. However, in the event of any omission in this booklet or a conflict with these official documents, the official documents will govern. They are available to members on request.

In the event of any omission in this booklet or a conflict with the governing documents (including the Plan trust document), the governing documents shall prevail. Also note that the rules and benefits may change from time to time after publication of this booklet and you are best advised to check the OEBAC website or consult with OEBAC staff regarding any possible changes.

OEBAC and the Trustees will ensure that all information and documentation pertaining to your use of the Plan and its benefits are kept confidential pursuant to the Trustees' privacy policy available on the OEBAC website. Data and information will only be used or disclosed to the extent it is necessary for the purposes of administration of the Plan. Please visit <https://www.oebac.org/privacy> for further details.

The IUOE Local 793 Life and Health Benefits Plan provides eligible retired Members and their eligible Dependents with a wide range of benefits including Drug and Supplementary Health Care, Vision Care, Platinum Level health care by Members Health, Member Assistance Program, Dental Care, Death Benefits and various legal services under the Group Legal Plan.

The purpose of this booklet is to explain and summarize the IUOE Local 793 benefit plans so that each Retired Member will know:

- How the plans operate;
- The Plan's eligibility criteria;
- What you are entitled to receive; and
- How to submit a claim to your benefit plans.

This booklet contains a summary of your IUOE Extended Health Care Benefits and the Rules of the IUOE Prepaid Legal Plan. The governing body responsible for the benefit plan is a Board of Trustees consisting of representatives of both the Union and Management (i.e., Participating Employers). They are appointed pursuant to the trust document that governs the Plan and are charged with the duty to establish, direct and supervise the Plan. They have selected the OE Benefits Administration Corporation (OEBAC) to manage the day-to-day administration of the Plan. The IUOE Local 793 Board of Trustees reserve the right to change the terms of the Plan at any time.

These plans are financed primarily by participating employers through contributions determined through collective bargaining. Such contributions are deposited in benefit trust funds to secure the future delivery of benefits. Retired Members also make direct contributions to the Plan in accordance with the terms of these Rules set out below. The rights of Retired Members, recipients and all other persons entitled to receive any payments or benefits under the plans are limited by the assets held in such benefit trust funds.



If there are losses or gains from operations or future increases in contributions, then the Trustees may change the provisions of the plans accordingly. The Trustees may modify a plan requirement in an individual situation if they consider the requirement unreasonable under the circumstances and a cause of undue hardship to a Retired Member or the Retired Member's family.

Any person wishing to appeal any action by OEBAC must notify the Trustees by using the Appeal to Trustees form addressed to OEBAC. This form is available on the OEBAC website or can be obtained at the union offices.

The decisions of the Retiree Benefits Plan's Trustees are final, conclusive and binding to all persons.

The Trustees wish to assure you that they will continue to carefully administer the Plans programs, in consultation with advisors, so that you will receive the maximum benefits that may be provided from the contributions made to these benefit plans.

This booklet describes the Rules of each Plan, in effect as of January 1, 2023, and every effort has been made to ensure that the information is accurate. If any questions of interpretation arise, these Rules as well as Group Insurance Contracts, Plan Master Application and plan documents will be the governing documents. These other documents shall prevail over the terms of these Rules in the event of any conflict.

Please note that any mention of Workplace Safety and Insurance Board/Act also includes Workers' Compensation.

We encourage you to read each section of this booklet to understand more fully your benefits and the conditions under which they are payable. If you are unclear about the benefits program or your coverage or circumstances, please contact your Local Union Hall or Operating Engineers Benefits Administration Corporation (OEBAC), your plan administrator.

To help us ensure you receive the benefits to which you are entitled, please always keep your personal information up to date. Address changes and changes in your status should be reported promptly to IUOE Local 793.

It is important that you abide by all the eligibility conditions to remain covered by the retired members plan set out in this booklet, as failure to do so can result in the suspension or removal of benefits.



## HOW TO CONTACT OEBAC

As the administrator of your plans, OEBAC will answer your questions, process your claims and offer support as needed.

### Call Centre

If you wish to talk to a member of the OEBAC team, the OEBAC Member Call Centre is open Monday to Thursday from 8:30 A.M. to 9:00 P.M and Friday from 8:30 A.M. to 8:30 P.M. toll-free at 1-844-793-1919.

### Email

Questions about your benefits and electronic claims may be submitted to OEBAC at the following email address: [info@oebac.org](mailto:info@oebac.org)

### OEBAC Online

OEBAC provides Retiree Members the ability to submit their Health and Dental claims online by logging into the member portal on the [iuoelocal793.org](http://iuoelocal793.org) website or through the OEBAC Mobile App. To log into [iuoelocal793.org](http://iuoelocal793.org), you must have:

- Your Union Registration Number (found on the front of your union card)
- Your password (created when you set up your online member account)

If you have not yet registered for an online member account, you can create one by clicking “REGISTER NOW”

On the right-hand side of the “MEMBER LOGIN” page. For member registration, you will need:

- Your Union Registration Number (located on the front of your union card)
- Your date of birth
- Your email address

### OEBAC Mobile

Members are encouraged to use the OEBAC Mobile App to submit Health and Dental claims. To sign into the OEBAC Mobile App, you must have:

- Your Union Registration Number (found on the front of your union card)
- Your password (created when you set up your online member account)

### By Mail

Paper claims can be mailed to OEBAC at:

**OEBAC Claims Department**  
**2201 Speers Road, Unit 1**  
**Oakville, Ontario, L6L 2X9**

**NOTE:** Only claims for legal services must be submitted on paper. These paper claims can be submitted by email at [info@oebac.org](mailto:info@oebac.org). Please also note that all paper claims must be accompanied by a completed claim form signed by the Retired Member.

For all other claims you have the option to go digital! Try it, it is more convenient and should result in faster payment.

With OEBAC Online and the OEBAC Mobile App, you can:

- Submit a claim
- Submit an expense for pre-approval
- Check the status of a claim, see the amount paid and see how the claim was adjudicated
- Reminds you about Health Care Spending Account and gives you the opportunity to direct any remaining claim amounts for payment from toward your Healthcare Spending Account (HCSA). Check how much you have left in your HCSA
- Check how much of your maximums you have spent and how much is left
- When you can claim next?
- View the details of your plans and much more

Direct billing using the OEBAC Benefits Card:

Pharmacies, dental offices, and many health service providers will now be able to submit your claims electronically by providing your OEBAC Benefits Card during your visit. If your medical professional is unable to submit your claim electronically, please arrange payment and obtain a detailed receipt and submit your claim to OEBAC using your OEBAC Mobile App, OEBAC Online, or sending to us by email or regular mail.

Visit the OEBAC Website

You will find a lot of information <https://www.oebac.org/> about your benefits including videos explaining the features of the plan, tutorial videos explaining how to submit claims on your phone, all the forms that you need to submit claims, and much more.

**IMPORTANT:** You must keep paper copies of all your claims for 18 months whether you submit via paper, online or through the OEBAC Mobile App, for audit purposes.

## HOW TO SUBMIT A CLAIM FOR BENEFITS

### SUPPLEMENTARY HEALTH CARE AND DENTAL CARE

Take your OEBAC Benefits Card with you when you obtain covered services and present it when it's time to pay. If your pharmacy, dental office, or medical professional is unable to submit your claim electronically, arrange payment and obtain a detailed receipt.

Please be sure to complete the appropriate form fully, attach all necessary original paid in full receipts with any other original documentation where applicable making sure they are properly signed and stamped, by the provider of the services or supplies and submit to OEBAC in the following ways:

**Online and mobile claims using OEBAC Mobile** - You may then submit your claim electronically through the OEBAC Mobile App available on the Apple App Store and Google Play, or by logging in to the member section of [iuoelocal793.org](http://iuoelocal793.org) with your username and password.

**Provider submitted claims** – using your OEBAC Benefits Card

**Paper Claims** – The traditional paper form is still an option and claim forms can be obtained by contacting OEBAC at 1-844-793-1919, or from the website ([oebac.org](http://oebac.org) under forms tab) or from the Local 793 website. Complete the appropriate claim forms and submit all required documents. These paper claims can be emailed to [info@oebac.org](mailto:info@oebac.org) or mailed to OEBAC at:

You can also obtain a paper claim form from our website at <https://www.oebac.org/forms>

These paper claims can be emailed to [info@oebac.org](mailto:info@oebac.org) or mailed to OEBAC at:

**OEBAC Claims Department**  
**2201 Speers Road, Unit 1**  
**Oakville, Ontario, L6L 2X9**

**NOTE:** Be sure to keep your receipts, your completed claim form, and any other documentation provided. Originals will not be returned.

You can deal directly with the OEBAC Team – Toll free call: **1-844-793-1919** or email at [info@oebac.org](mailto:info@oebac.org). Our representatives will assist you with the questions you may have.

In all instances, the name of the patient should be clearly indicated on each claim receipt. The following information must accompany certain types of claims in order to obtain a reimbursement from the Retiree Benefits Plan:

- **Drug Claims** – If you do not use your benefit card for electronic claim submission, you must complete a medical claim form with your certificate number. You must include the receipt clearly showing the prescription number, Drug Identification Number (DIN), cost, date of purchase, name of the patient, name and quantity of the drug.

Some drug claims may require prior approval by OEBAC or its specialized consultant. More details can be obtained on the OEBAC website: <https://www.oebac.org/>

- [Paramedical Claims](#) (chiropractor, massage, osteopath, acupuncture etc.) – requires an official receipt with the provider’s proof of registration number. See full Services listing for all pertinent details. Complete a claim form listing all expenses incurred and attach copies of all receipts.

**NOTE: Physiotherapy claims, Kinesiology claims and Certified Athletic Therapy claims require a physician’s referral that outlines 1) the medical diagnosis; and 2) the duration of treatment recommended; and 3) confirmation that the diagnosis is not related to a motor vehicle accident.** To avoid delays, include the doctor referral with the first claim form or online submission.

- [Durable Equipment](#) – Reimbursement is subject to a physician’s recommendation stating your diagnosis and confirming your diagnosis is not related to a Motor Vehicle Accident. You must include a letter from your physician along with the receipt for the expense. This letter should describe the nature of your disability or your Dependant’s disability, a diagnosis, how the particular service or equipment will improve/stabilize the condition and the length of time the service or equipment will be required.
- [Private Duty Nursing](#) – Reimbursement is subject to Prior Approval. Please fill out the Private Duty Nursing Preapproval form and submit to OEBAC.
- [Dental Care](#) – If you do not use your benefit card for electronic claims submission, obtain the standard dental billing form from your dentist at the time of your visit. Payment for dental care claims will be made directly to you, unless you assign the benefits payable to your dentist by indicating so on Part 1 of the dental claim form. Ensure that forms are completed with signatures and your certificate number.
- [Orthodontic Claims](#) – Although most orthodontists will quote a single amount for the full course of treatment covering several years, orthodontic reimbursements are limited to a monthly or quarterly fee and you will only be reimbursed for the services as they are actually rendered. Prepayments are not reimbursable under this plan. Eligibility for this plan is for eligible individuals under the age of 21. The Retiree Benefits Plan will not pre-pay dental services that have not been rendered. Payment for orthodontic claims will also be made directly to you, unless you assign the benefits payable to your dentist by indicating so on Part 1 of the dental claim form.
- [Death Benefit for Retired Members](#) - Your beneficiary (or the individual handling your estate) should contact OEBAC as soon as possible following your death. The named beneficiary will be given the appropriate claim forms to complete.

Medical expenses relating to a motor vehicle accident are not eligible under the Retiree Benefits Plan. These expenses are currently insured under automobile insurance policies in Ontario. If you are injured as a result of a motor vehicle accident, your claim should be filed under your private insurance policy.

**SUBROGATION PROVISION** – Requires reimbursement back to the plan in case of a settlement from a third party as a result of a lawsuit:

Members and their eligible Dependents must reimburse the Benefit Plan in the event of a settlement that they receive from a third party for expenses that were originally claimed and reimbursed through the IUOE Local 793 Benefit Plan.

An example would be:

- a case of a slip and fall
- food poisoning
- Miscellaneous – Any instance where you received either medication or treatment that was claimed and reimbursed from the IUOE Local 793 Benefit Plan and for which you later received a settlement from a third party.

**NOTE - FOR ALL CLAIMS:** If any of the information is missing, payment of your claim may be delayed. Forward all completed forms and receipts to OEBAC.

### **IS THERE A TIME LIMIT FOR SUBMITTING CLAIMS?**

**Yes.** It is important that all claims incurred under the Retiree Benefits Plan be submitted promptly for payment.

For death benefit claims, notification should be given to OEBAC and the union within 6 months of the date of death. If it is not possible to give proof within such time limit, then the claim should be filed as soon as reasonably possible and in no event later than one year from the time proof is otherwise required.

For all claims other than for death benefits, claims must be submitted to OEBAC no later than 18 months from the date you incurred the expense in order for you to receive reimbursement. Expenses submitted more than 18 months after the date they were incurred will not be covered by the Retiree Benefits Plan.

If there are special circumstances that prevented you or your beneficiary from submitting the claims within this time frame, an explanation should be submitted to OEBAC, along with your claims and a completed Appeal to Trustees form, for review by the Appeals Committee.

## GROUP LEGAL BENEFITS

To submit a legal claim, the Retired Member must be eligible for benefit coverage on the date of service or the date of offence for Highway Traffic Act matters and claims must be submitted within 24 months of that date.

A Legal claim form may be obtained from OEBAC, from the OEBAC website <https://www.oebac.org/>, from the Local 793 website. Legal claim forms must be completed in their entirety by the Retired Member and submitted to OEBAC along with an Itemized Statement of Account obtained from the service provider. The statement of account must be on Law Firm letterhead, and include the dates of service, a description of the services rendered and provide a breakdown of the legal fees payable separate from the disbursements and taxes.

A copy of the traffic ticket summons or a notice of trial must accompany claims for Highway Traffic Act matters where the date of offence will determine the eligibility for reimbursement.

Legal claims must be submitted by using paper forms and mailed to OEBAC at the address mentioned above. They may also be submitted to OEBAC at the following email address: [info@oebac.org](mailto:info@oebac.org).

## LIFE AND HEALTH BENEFITS PLAN FOR RETIRED MEMBERS

### SUMMARY

The IUOE Local 793 Life and Health Benefits Plan for Retired Members (Retiree Benefits Plan) provides eligible Retired Members with a wide range of benefits not covered by Government Programs. Details of eligibility requirements, coverage levels and any restrictions are described in this booklet.

The following section briefly summarizes the Retiree Benefits available to you and highlights the main provisions of these benefits depending on the Retiree Benefit Option you select.

### BENEFITS FOR RETIRED MEMBERS

<b>Retiree Death Benefit</b> (Paid to your Beneficiary)	Flat benefit of \$30,000 for Retired Members in good standing with IUOE Local 793 and who elected one of the pay direct options.  Flat benefit of \$10,000 for Retired Members in good standing with IUOE Local 793, who qualified for benefits and did not elect one of the pay direct options.
<b>Self-insured Death Benefit</b> (Paid to your Beneficiary)	In addition, if you are an Initiated Member in good standing with IUOE Local 793 and union dues were paid up at the time of death, the Retired Benefit Plan will provide a further benefit of \$2,000 (less applicable taxes) on a self-insured basis.

### BENEFITS FOR RETIRED MEMBERS AND YOUR DEPENDANTS

<b>Death Benefit for Dependant</b> (Paid to Retired Member)	Flat benefit of \$5,000 for the death of eligible spouse
<b>Group Legal</b>	Group Legal Plan provisions and coverage is extended to Retirees who choose any of the three Retiree Benefit plans. (See section on <b>GROUP LEGAL BENEFIT</b> to learn more).
<b>Supplementary Health Care</b>	100% of most medical expenses (including Prescription Drugs) to a lifetime maximum of \$50,000 (not including dental) per covered dependant for all eligible expenses.
<b>Hospital Room</b>	The hospital's charge for Private hospital room accommodation based on your province of residence.
<b>Prescription Eyewear</b>	Effective January 1 <sup>st</sup> , 2022 and every January 1st thereafter, the Member and covered dependants will each have a 100% maximum of \$800 to purchase prescription glasses (not restricted to one claim).



	<p>Prescription Eyewear which includes:</p> <ul style="list-style-type: none"> <li>• Prescription glasses</li> <li>• Prescription contacts</li> <li>• Prescription safety glasses</li> <li>• Prescription sunglasses</li> <li>• Including: Frames &amp; prescription lenses.</li> <li>• Eyewear ordered on-line from a Canadian company that manufacturers eyewear in Canada. (Must be made and manufactured in Canada in order to be covered under the plan).</li> </ul>
<b>Eye Exams</b>	<p>100% to a maximum of \$125 once every 24 months for individuals over the age of 21; once every 12 months for individuals under the age of 21.</p> <p>Restricted to one claim per period.</p>
<b>Specific Eye Exams</b>	<p>Coverage will be provided where it is medically necessary to have specific eye exams for certain medical conditions with a medical note from Physician or Eye Doctor attached to receipt.</p>
<b>Corrective Laser Eye Surgery</b>	<p>100% to a lifetime maximum of \$2,000, in order to correct eye conditions such as: near sighted and far-sighted vision, astigmatism etc. covered separately from prescription glasses (excludes cataract surgery).</p>
<b>Health Care Spending Account (HSCA)</b>	<p>Coverage is extended to Retirees participating in any of the three Retiree Benefit plans.</p> <p>Your Health Care Spending Account (HCSA) is currently \$500 per family, per calendar year. The HCSA covers out-of-pocket medical and dental expenses that exceed your Retired Benefits Plan coverage. The HCSA maximum benefit is \$500 per family per calendar year. Amounts remaining in your HCSA at the end of the calendar year can be carried forward for one year only. The maximum amount you can accumulate in any two (2) year period is \$1,000.</p> <p>HCSA can only be used for eligible expenses under our plan where a plan maximum has been reached.</p> <p><b>The HSCA can only be utilized for covered benefits based on the Retiree Benefit pay direct option you select.</b></p>

<b>Psychological Services</b>	<p>Psychological Treatment services performed by a Registered:</p> <ul style="list-style-type: none"> <li>• Psychologist</li> <li>• Psychotherapist or</li> <li>• Social worker</li> </ul> <p>Are subject to a combined maximum of \$1,000 per person, per calendar year.</p>
<b>Dental Care</b>	<p><b>Fee Guide:</b> Eligible expenses are reimbursed based on the Ontario Dental Association (ODA) Fee Guide for General Practitioners with a one-year lag, as follows:</p> <ul style="list-style-type: none"> <li>• January 1, 2022: 2021 ODA Fee Guide</li> <li>• January 1, 2023: 2022 ODA Fee Guide</li> <li>• January 1, 2024: 2023 ODA Fee Guide</li> </ul> <p><b>Reimbursement %</b></p> <ul style="list-style-type: none"> <li>• Preventative and Minor Restorative (Basic) including dentures coverage: 100%</li> <li>• Major Restorative: 50%</li> <li>• Lab fees: 50%</li> <li>• Orthodontic: 50%</li> </ul> <p><b>Benefit Maximum</b> Basic and Major Restorative services combined to a maximum of \$3,000 per insured, per calendar year.</p> <p>Effective January 1, 2022 the amount of \$3,000 per person, per calendar year is available (separate from the annual dental maximum) to cover the cost of a dental implant. <b>Reimbursement will be made only AFTER the procedure is completed.</b></p> <p>Orthodontics services are limited up to a lifetime maximum of \$1,500 and are only available to eligible dependents under the age of 21.</p> <p>Effective January 1<sup>st</sup> 2022 and every January 1<sup>st</sup> thereafter, 10 units of scaling are available that can be utilized as needed (1 unit = 15 minutes of treatment) each per Member and eligible dependants.</p>

## ELIGIBILITY AND COVERAGE PROVISIONS

### WHO IS ELIGIBLE FOR RETIREE BENEFIT COVERAGE?

Qualified Pensioners may participate in the Retiree Benefit Plan after the dollarbank is exhausted.

Provisions of the Retiree Benefit Plan are set out in the next section of this booklet. A Pensioner is defined as an individual drawing a pension from:

- The I.U.O.E. Local 793 Pension Plan for Operating Engineers in Ontario; or
- Proof submitted from the Member that they were in receipt of a government sponsored pension plan (such as Canadian Pension Plan (CPP), Canadian Pension Plan Disability (CPPD) or Old Age Security (OAS)) or the pension plan of an employer or association directly affiliated with the IUOE Local 793 Pension Plan, to which the individual contributed and/or had contributions made on his/her behalf in their name.

**NOTE:** Survivor pensions from outside plans are excluded from entitlement of this benefit).

- Not performing any work covered by a Local 793 collective agreement, working non-union or as a member of another union.

In order to qualify for benefits under the Retiree Benefits Plan, a Pensioner must meet ALL of the following criteria on his or her retirement date:

- Be a Member in Good Standing, as defined in the Union's Constitution and by-laws, and remain a member in Good Standing throughout Union membership;
- Have been an Initiated Member of IUOE Local 793 for 7 or more years; and
- Have been covered by the IUOE Local 793 Life and Health Benefit Plan for 12 of the last 24 months immediately prior to retirement and be covered for benefits on the date of retirement.

### When Will My Retiree Benefit Coverage Start?

Benefits for an eligible Retired Member will become effective on the first of the month coincident with or immediately following the date of your retirement. If you have accumulated dollars in your dollarbank on the date you retire, these dollars will be used up before your benefits reduce to the retiree level of coverage.

If you are a Pensioner who does not meet the requirements for the subsidized Retiree Benefits, your benefit coverage will cease when your dollarbank balance falls below the monthly dollarbank deduction (\$425 at October 1, 2022). You will not be allowed to make Pay-Direct contributions in order to continue coverage.

### How Do I Get Retiree Benefits Coverage?

If you are a Retired Member who meets the eligibility requirements for the subsidized Retiree Benefits, you must elect Retiree Benefits when you first become eligible. An option form will be forwarded to you by the Administrator OEBAC. If you elect these Retiree Benefits when you first become eligible, they are available to you throughout your retirement as long as you continue to make the necessary contribution towards the monthly cost and remain a Member in Good Standing.

Opting in and out of the Retiree Benefit program is not allowed under the Retiree Benefits Plan. If you do not elect Retiree Supplementary Health Care and/or Dental Benefits when you are first eligible, any benefits not elected initially will not be available to you at a later date. In addition, if your Retiree Supplementary Health Care and/or Dental coverage ceases at your direction or as a result of non-payment of the required contribution, that coverage will no longer be available to you. In other words, once coverage ceases, it cannot be reinstated.

### Who Pays For The Retiree Benefits?

At retirement, any accumulated dollars in your dollarbank will be used up prior to your benefits reducing to the Retiree Benefits level. You start paying for your elected Retiree Benefits on the date your dollarbank falls below the monthly dollarbank deduction (or such other monthly deduction as is established from time to time). The Retiree Pay-Direct provision is available to you if you are a Member in Good Standing and meet the previously outlined eligibility criteria under the Retiree Benefits Plan.

OEBAC will notify you when you must first make Pay-Direct contributions. Retiree Pay-Direct contributions are required quarterly in advance as follows:

RETIREE PAY-DIRECT CONTRIBUTIONS SCHEDULE	
Due Date	Benefit Period
March 15 <sup>th</sup>	April, May, June
June 15 <sup>th</sup>	July, August, September
September 15 <sup>th</sup>	October, November, December
December 15 <sup>th</sup>	January, February, March

If your Retiree Benefits become effective on other than a quarterly due date, initial Pay-Direct contributions will be pro-rated for the number of months required within that quarter. Your contributions must be received by the end of the month they are due. Once initial Retiree Benefit coverage has been implemented, you are responsible for maintaining your Pay-Direct contributions thereafter, if you wish to maintain your Retiree Benefits coverage.

You will be allowed to make Pay-Direct contributions for Retiree Benefits for your Lifetime.

If your coverage ceases for any reason other than returning to work and re-establishing under the Retiree Benefits Plan, you cannot reinstate benefits at a later date by making Pay-Direct contributions.

## RETIREE PAY-DIRECT OPTIONS

Qualified Retired Members have three Pay-Direct options available to choose from. All Pay-Direct options also includes coverage under the Health Care Spending Account (HCSA) and the Group Legal Plan for Retired Members.

- Option 1 – Supplementary Health Care & Dental Benefits
- Option 2 – Supplementary Health
- Option 3 – Dental Benefits

If you elect Option 1 when you are first eligible for Retiree Benefits, you may move to Option 2 or Option 3 at a later date. If you elect Option 2 or 3 when you are first eligible, no other Option is available to you later.

The Pay-Direct contribution rates will be adjusted from time to time to reflect the cost of the coverage.

As of October 1, 2022, the quarterly Retiree Pay-Direct contribution rates for the three options are as follows:

	RETIREE PAY-DIRECT CONTRIBUTIONS RATES			
	Year 1 (effective October 1-2022 Posting Month)			
Pay-Direct Option	Welfare Premiums Per Month (Pay direct)	Group Legal Premiums*	Total Premiums Per Month	Total Premiums Per Quarter
Option 1 – <i>Supplementary Health and Dental Benefits</i>	\$138.78	\$5.00	\$154.88	\$464.66
Option 2 – <i>Supplementary Health Only</i>	\$97.11	\$5.00	\$109.88	\$329.64
Option 3 – <i>Dental Benefits Only</i>	\$42.39	\$5.00	\$50.78	\$152.34

*\*Regular Group Legal monthly premiums are \$15/m x 66.67% subsidized for Retirees = \$5/month*

*\*\*RST is now calculated only on Welfare Premiums and Not Group Legal Premiums effective October 2022*

**NOTE:** Next increase to the plan will be October 1, 2023.

### Included In Your Retiree Benefit Coverage?

All Retiree pay direct plans include coverage under the Health Care Spending Account and the Legal Plan which are all bundled together under the Retiree Benefit Option chosen at retirement.

The Retiree's Benefit Plan is subsidized by the Active Plan to keep the cost of this coverage affordable to all participants.

### Can I Claim My Retiree Pay Direct Amount On My Income Tax?

Based on the Canada Revenue Agency (CRA) and the Income Tax Act (ITA), a Tax Payer can only claim "Eligible" Medical Expenses (paid by a tax payer in any 12 month period) as a deduction only if the total Medical Expenditures being claimed exceeds 3% of your income up to a set maximum for the tax year (which ever is less).

Therefore, any member who has paid into the IUOE 793 Pay Direct benefit during the year will be provided an annual receipt for "Self Pay Contributions (Pay Directs)" relating only to the Premiums paid to a Private Health Service Plan.

Depending on the Options for Life & Health Benefit coverage, only the Health & Welfare Component will be included in the annual statement for Tax Purposes.

Therefore, the \$15 per quarter Group Legal component embedded in your Quarterly Pay Direct payments are **NOT** deemed an "Eligible Medical Expense" per CRA in addition to the Retail Sales Tax and will be **EXCLUDED** from the annual statement for Tax Deduction purposes.

### When Does Coverage Terminate Under The Retiree Benefits Plan?

Coverage for you and your eligible Dependants will terminate under the Retiree Benefits Plan on the earliest of the following dates:

- The date you cease making the required contribution for benefits;
- The date you elect to have your Retiree Benefit coverage cease;
- The date you are no longer a Member in Good Standing as defined in the Union's Constitution and by-laws;
- For your eligible Dependants, the end of the six months after the date of your death, provided you were covered under the Retiree Benefits Plan at the time of your death;
- The date you return to work and perform work covered by a Local 793 Collective Agreement, or you perform such covered work non-union, or work as Member of another Union performing such work or become an Employee of another Union.

### Terminally Ill

If you become terminally ill where death is imminent within a 24-month period, you and your dependants will continue to be covered for up to 12 months. While you are entitled to this no cost coverage, your dollarbank will be frozen and any applicable pay-direct contributions will be waived.

## WHO ARE MY ELIGIBLE DEPENDANTS?

Your eligible dependants are your Spouse and Dependant Children.

Members and their eligible dependants must be covered under a provincial health insurance plan in order to be eligible under this plan. An individual cannot be covered until provincial coverage is in place. All eligible dependants must be indicated on your Personal Information Form.

### Definition of An Eligible Dependant Spouse

Eligible Dependant Child includes:

- Unmarried children including adopted children, foster children, stepchildren and children of your common-law Spouse under age 21 who are dependant on you for support.
- Benefits for foster children are provided only to the extent that they are not covered by any government agency;
- Unmarried children under age 25 if they are in full-time attendance at an accredited school, university or college and dependant on you for support. An accredited institution is one that is a publicly funded body or one where tuition receipts qualify for deduction from income tax under the Income Tax Act. **Proof of full-time attendance will be required annually from the school's registration office. Coverage ends at the end of the month of attaining age 25.**
- Unmarried dependant children who are mentally or physically disabled and totally dependant on you for support will continue to be covered by this Retiree Benefits Plan past age 20, if they were covered as a dependant immediately prior to reaching the limiting age and proof of disability is reported to OEBAC within 31 days of each dependant child reaching the limiting age. Continued proof of disability may be required from time to time and will be requested by OEBAC when necessary.

Your family members listed above will be considered eligible dependants if they qualify and you have listed them on your PIF. Retroactive benefits cannot be provided for dependants under a common-law relationship. Coverage may begin after OEBAC is given written notification of the common-law relationship.



### What if my Spouse also has group insurance benefits?

If you or your eligible Dependents are covered under more than one health care or dental plan, the Coordination of Benefits provision allows claims to be made under more than one plan, but total reimbursement received cannot exceed 100% of the actual expenses incurred.

If you and your Spouse are both working and have family coverage under your respective plans, claims should be submitted as follows:

- The Retired Member's claims should be submitted to the IUOE Local 793 Retiree Benefits Plan for Retired Members first. Submit any remaining unpaid balance to your Spouse's insurance company along with a copy of your Explanation of Benefits (EOB).
- Your Spouse's claims should be submitted to their insurance company first. Submit any unpaid balance along with the Explanation of Benefits (EOB) statement from our Spouse's plan to your Retiree Benefits Plan.
- Dependent Children's claims should be submitted first to the insurance company covering the parent whose day and month of birth occurs earlier in the calendar year. Submit any unpaid balance to the other parent's insurer along with the Explanation of Benefits (EOB) statement. For example, if you were born on July 7th and your Spouse was born on February 23rd, your Spouse's insurance company pays the first portion of your Dependent Children's claims.

### What happens to my family's coverage in the event of my death?

If you die while covered for Retiree Benefits under this plan, coverage under the Supplementary Health Care and/or Dental Care benefits will be extended for your eligible Dependents to the end of the month following the six months after the date of your death, at no cost to your Dependents.

If you were eligible under the Retiree Benefits Plan at the time of your death, your spouse may apply for Retiree Health and Dental coverage once the extended no cost six months' coverage has been exhausted. Dependent children will also be covered. Spouse and Dependent children are not covered for Life Insurance.

**NOTE:** The coverage is extended to your Dependents is limited to the Retiree Benefits for which you were covered immediately prior to your death. For example, if you had opted for Option 2 and not continued your Dental Benefits, Dental coverage will not be provided to your Dependents after you die.

Coverage is extended to the spouse and dependent children at the time of the Member's death with no new dependents added at a later time.

No additional life insurance shall be paid upon the death of a surviving spouse covered under the Plan through one of the Retiree Benefit pay direct options.

## DETAILED INFORMATION

### WHAT SHOULD I DO IF MY ADDRESS OR MY DEPENDANT STATUS CHANGES?

Most status changes can be made online by logging into the Member Portal on the IUOE Local 793 website: <https://iuoelocal793.org/> and updating any changes on your Personal Information Form (PIF).

Changes include such items as:

- Change in marital status.
- Change of address.
- Establishment of a common-law relationship.
- Birth or adoption of a child.
- Guardianship of a minor. Proof must be in the form of a Court Order or Children's Aid Society appointment of Guardian. Legal documentation must be attached to the completed PIF.
- Change of beneficiary for any reason, including your beneficiary's death.
- A Dependant Child becoming disabled.
- A Dependant Child commencing full-time attendance at a post-secondary school.

### What If My Claim for Benefits Contains Fraudulent Information?

Any Retired Member of the Retiree Benefits Plan who obtains, or attempts to obtain, a benefit to which the Retired Member is not entitled (inducing a benefit greater than the entitlement) by submitting false, misleading or inaccurate information, may, at the discretion of the Trustees:

- Be refused payment of every such benefit.
- Be denied coverage under the Retiree Benefits Plan.
- Be declared ineligible for future benefits under the Retiree Benefits Plan unless the Retired Member can establish that any discrepancy in the information submitted was due solely to a bona fide error on his/her part.

This provision also applies if a Retired Member fails to repay any benefit overpayments received from this Retiree Benefits Plan as a result of benefits granted by any government authority, including benefits received under any Workplace Safety and Insurance Act or Canada/Quebec Pension Plan.

Members who knowingly obtain or attempt to obtain benefits under false or dishonest pretenses may be subject to civil action and criminal prosecution.

### WHAT INCOME TAX IS PAYABLE?

Medical expenses reimbursed under the Retiree Benefits Plan cannot be claimed as deductible expenses when filing your income tax return.

## RETIREE DEATH BENEFIT

### WHAT IS PAID IF I DIE?

As the Member, in the event of your death due to any cause, your named beneficiary will receive a lump sum payment in the amount of your coverage. If you are covered under the Retiree Benefits Plan, your name beneficiary will receive:

- \$30,000 for Retired Members participating in one of the Pay Direct options.
- \$10,000 for Retired Members in good standing with the Union, who qualified for Retiree benefits and did not elect one of the Pay Direct options.

In addition, if you are a Retired Member in good standing with IUOE Local 793 and union dues were paid up at the time of death, the Retiree Benefits Plan will provide a further benefit of \$2,000 on a self-insured basis to be paid to your named beneficiary.

If you do not have a named beneficiary, or if your named beneficiary is deceased, benefits will be paid to your estate subject to any applicable federal or provincial laws.

You may change your beneficiary, subject to provincial law, by completing a new PIF and forwarding it to OEBAC. A PIF can be obtained from OEBAC, the administrator's website <https://www.oebac.org/>, any local office of the Union and the union website <https://iuoelocal793.org/>.

The death benefit is structured as a \$30,000 benefit that is insured by Manulife Financial for Retired Members who elected one of the Pay Direct options and a \$10,000 benefit that is self-insured by the I.U.O.E. Local 793 Life and Health Benefit Plan Trust for Retired Members in good standing with the Union, who qualified for benefits and did not elect one of the pay direct options in the Retiree Benefits Plan.

In addition, if you are a member in good standing with IUOE Local 793 and union dues were paid up at the time of death the IUOE Local 793 Life and Health Benefit Plan will provide a further benefit of \$2,000 on a self-insured basis to be paid to your named beneficiary.

A Retired Member who is a member in good standing with IUOE Local 793 and under age 70 shall also be covered for \$5,000 for accidental death. The benefit is self-insured by the Retiree Benefits Plan.

### SPOUSAL DEATH BENEFIT – PAYABLE TO MEMBER

Retired Members participating in one of the three Pay Direct benefit options will be eligible for a Spousal Death Benefit in the amount of \$5,000 that is insured by Manulife Financial. No benefits are payable upon the death of other Dependents.

## SUPPLEMENTARY HEALTH CARE FOR RETIREES AND THEIR FAMILIES

The Supplementary Health Care Retiree Benefit Plan helps pay for certain supplementary healthcare expenses not covered by the Provincial Medicare program. Eligible services and supplies must be medically necessary, recommended by a physician and must be reasonable and customary. Should there be uncertainty in that regard, the Trustees will seek medical advice for a conclusive decision of your entitlement under the Retiree Benefits Plan.

### LIFETIME MAXIMUM

The Retiree Benefits Plan will pay for covered health care expenses (including Prescription Drugs) to a lifetime maximum of \$50,000 per eligible Dependant with an annual reinstatement (on January 1st of each year) of up to \$10,000 but not more than is required to bring the maximum benefit up to \$50,000.

You may also apply for full restoration of you/your Dependents' maximum by submitting medical evidence of good health if the lifetime maximum for benefit reimbursement is attained.

**NOTE: Dental expenses are not included in lifetime maximum and dental expenses follow annual maximums as described under Dental Benefits.**

Once any individual has attained the lifetime maximum for benefit reimbursement, that member of your family is no longer covered for medical expenses until such time as they submit medical evidence of good health, satisfactory to the Trustees. Upon approval of the medical evidence, the full maximum would be restored for the respective individual.

Eligible services and supplies must be medically necessary, recommended by a physician and must be reasonable and customary. Should there be uncertainty in that regard, the Trustees will seek medical advice for a conclusive decision of your entitlement under the Retiree Benefits Plan.

### THE FACET PROGRAM

Effective September 1, 2021, the FACET Program (administered by Cubic Health) is available to all 793 Plan members and their eligible Dependents. The FACET Program is a service that administers Prior Authorization for specialty drugs used to treat complex medical conditions that include, but are not limited to: Asthma/COPD, Hypercholesterolemia, Cancer, Multiple Sclerosis, Chronic Migraines, Psoriasis, Crohn's Disease, Rheumatoid Arthritis.

FACET applies a concierge, member-centric clinical review process that provides independent assessment, quicker turnaround and help to ensure the most appropriate medication is being used in every case. The FACET Clinical Team members are experts in the pharmacological management of these complex conditions and manages every FACET case from beginning to end. There is a collaborative approach between the independent Clinical Pharmacist and the prescribing Physician to ensure the best treatment. FACET renders an unbiased assessment based on the clinical information provided, using the most up-to-date clinical evidence available at the time of the request.

## HOW DOES IT WORK?

To find out whether the medication your Physician is considering or has prescribed requires Prior Authorization, please visit the FACET website at [www.facetprogram.ca](http://www.facetprogram.ca).

The process for submitting a FACET request is straightforward and very similar to how Prior Authorization requests are submitted today:

- Both the Plan Member/eligible dependent and the Physician have access to FACET disease state forms. FACET Prior Authorization forms can be found online at [www.facetprogram.ca](http://www.facetprogram.ca).
- The forms can be printed and will need to be completed with your Doctor's assistance and faxed in or can be completed and submitted online to FACET (along with all supporting clinical information) to either [claims@facetprogram.ca](mailto:claims@facetprogram.ca) or via fax to FACET at 1-844-446-1575.
- The Plan Member/eligible dependent is required to provide consent to Cubic and the FACET Program to contact the Physician(s) and any pharmacy/pharmacies the member may be using to obtain additional information relevant to the case.
- Once received, the FACET Clinical Team can review the information and render a decision.
- If the decision is made to approve a therapy/therapies, the information is shared with OEBAC to ensure the member can claim through their benefit plan.

## What decisions are possible with a FACET request?

There are three (3) possible decisions that can be rendered in the FACET Program:

1. Request is approved as submitted.
2. Request is conditionally approved – a decision has been made to approve specialty therapy for the member, but the medication and/or dosage regimen prescribed must be optimized in order for the request to be approved and reimbursed by the plan (i.e. there is a more cost-effective, safe and evidence-based therapy available and/or there is a change needed to requested dose of a medication.) A *conditional approval* happens most commonly in cases where multiple therapies exist, and some may be substantially more expensive than others but are not any more effective or safe.
3. Request does not meet criteria – case where either a member does not meet evidence-based clinical criteria for any specialty medication for a given disease state, or where a medication does not meet established cost-effectiveness thresholds. For example, there are medications on the market today that are not covered by some plans because the proven clinical benefit of the therapy is minimal and does not justify the cost of the medication.

## What if I am on a specialty drug prior to the move to FACET on September 1, 2021?

No action is needed. Your existing approval will be grand-parented and there is no need to submit under FACET for approval. If you need to change an existing specialty therapy on or after September 1, 2021 (i.e. because the existing specialty medication is no longer effective or there are issues with medication side effects), a Prior Authorization request for a new therapy will need to be sent through FACET.

## WHAT HEALTH CARE EXPENSES ARE COVERED BY THE RETIREE BENEFITS PLAN?

Covered expenses are those charges for the following services and supplies relating to the treatment of non-occupational injuries and diseases.

### Prescription Drugs (Not covered by a Provincial Program).

OEBAC Benefits Card – Once you satisfy the eligibility requirements, you will be provided with a OEBAC Benefits Card to be used as follows:

- For the purchase of all your eligible prescription drug card expenses
- Prescriptions are limited to a maximum of a 3-month supply at one time.
- In the event your OEBAC Benefits Card does not work at the pharmacy due to incomplete information, please contact OEBAC toll free at 1-844-793-1919.
- If you are not in benefit at the date of your prescription drug purchase, your OEBAC Benefits Card will not work, and you will be required to purchase the medication directly at the pharmacy.
- Should your OEBAC Benefits Card not function at the pharmacy and you are in benefit, you may purchase the medication and submit the drug receipt along with a completed claim form to OEBAC.
- Prescribed drugs must be approved and used for the purposes identified by Health Canada
- Drugs, sera and injectables only on the written prescription of a physician or dentist and dispensed by a physician, pharmacist, or dentist.
- Drugs and supplies available without a prescription and required as a result of a diabetes, colostomy or ileostomy (proof of Government grant must be provided in order to process your claim ask a Customer Service Representative for a tracking recorder to assist you with this task) and/or for the treatment of cystic fibrosis, Parkinson's or heart disease.
- Continuous Glucose Monitoring Device (G6 Dexcom). G6 Dexcom will be covered under the Plan with a reasonable and customary maximum of \$4,000/year, per person.
- Vitamins (except those that are injected), vitamin preparations, food supplements, patent or proprietary medicines and drugs or medications available without a prescription (unless noted above) are **not covered** under this benefit whether or not purchased on the prescription of a physician.
- Fertility Treatment – Covers the member and spouse for any fertility treatment to a lifetime limit of \$1,000 per eligible person (would include drugs/treatment/sperm wash and storage of eggs or sperm).
- Erectile dysfunction drugs for individuals whose medical condition is the cause of erectile dysfunction. **All claims for these drugs require prior approval.**
- Smoking Cessation drugs up to a lifetime maximum of \$400 per eligible person. Only drugs which legally require a prescription are eligible.
- The Retiree Benefits Plan will reimburse Retired Members and their spouses aged 65 and over for the annual deductible as well as the per prescription co-payments (up to \$6.11 per prescription) charged by the Ontario Drug Benefit (ODB) program.

Out-patient hospital services if not covered by the Provincial Medicare plan.

Covers drugs, sera, injectables, and compounds/mixtures which have a Drug Identification Number (DIN) and legally require a prescription from a physician, dentist or practitioner legally qualified to prescribe, and are dispensed by a licensed pharmacist.

### Ontario Drug Benefit (ODB) Program

Ontarians that are over 65 years of age can qualify for the Ontario Drug Benefit (ODB) Program; a government paid prescription drug expense program that provides access to about 4,400 medications.

The Plan will reimburse you and your eligible dependants participating in the Retiree Benefit Plan the annual \$100 Ontario Drug Benefit deductible as well as the per prescription co-payments (coverage the up to a maximum of \$6.11) charged by the Ontario Drug Benefit (ODB) program.

### What Prescription Drugs/Medications Are Not Eligible?

The Plan does not reimburse the following:

- Over-the-counter drugs, whether or not your physician has prescribed them.
- Drugs that are associated with dietary, anti-obesity, health foods, nutritional products, anabolic steroids, experimental drugs, vitamins, supplements, homeopathic medications,
- Lost, damaged, stolen or spoiled prescription drugs will not be covered by the plan.
- Medical cannabis

### Ambulance services

Professional ambulance services for transportation to the first hospital where required treatment is given or from a general hospital to a convalescent hospital. Covered ambulance expenses are reimbursed under the plan based on your province of residence and can include those charges over and above the Provincial Medicare payments, where these charges can legally be covered by the Retiree Benefit Plan.

Coverage for transport from home to Doctor's appointments are not covered under the plan.

### Hospital Accommodation

- Private Hospital Room – The hospital's charge for a private hospital room accommodation.
- Convalescent & Chronic Care facility - Charges by a convalescent hospital for private hospital room accommodation limited to a maximum of 120 days during any one period of disability, provided the individual is admitted to the convalescent hospital within 14 days following confinement in a general hospital. All confinements in a convalescent or chronic care hospital will be considered as one period of disability unless the confinements are separated by at least 90 days.

### Registered Private Duty Nursing

Services of a registered nurse as ordered by a physician and confirmed as being needed by a physician, provided the nurse does not ordinarily reside in your home, or is not a member of your or your Spouse's family. Services must be such that they require the skills of a registered nurse and are not custodial in nature.



Reimbursement is limited to a lifetime maximum of \$5,000 per individual while you are covered as an Retired Member.

**Private Duty Nursing coverage must be pre-approved by OEBAC.** The private duty nursing pre-approval form is available on OEBAC's website.

Up to \$1,000 of this maximum will be restored on January 1st each year but not more than is required to bring the maximum benefit up to \$5,000. You may also apply for full restoration of your/your Dependant's maximum by submitting medical evidence of good health. If the lifetime maximum for benefit reimbursement is attained, the individual is no longer covered for Private Duty Nursing under the Retiree Benefits Plan, until such time as he/she submits medical evidence of good health satisfactory to the Trustees. Upon approval of the medical evidence, the full maximum would be restored for the respective individual.

### Vision Care Benefit

You and your eligible dependants are covered for Vision care expenses when prescribed by a qualified physician or optometrist. Effective January 1<sup>st</sup>, 2022 and every January 1st thereafter, the Retiree Benefit Plan will reimburse the Member and covered dependants a 100% maximum of \$800 each to purchase prescription glasses (not restricted to one claim).

#### Eligible Prescription Eyewear:

- Prescription eyeglasses
- Prescription contact lenses
- Prescription safety glasses
- Prescription sunglasses
- Including frames and prescription lenses
- Eyewear ordered on-line from a Canadian company that manufactures eyewear in Canada. (Must be made and manufactured in Canada in order to be covered under the plan).

### Eye Examinations

Limited to \$125 once every 12 months for persons under 21 years of age, and up to \$125 once every 24 months for older persons aged 21 and older. Specific eye examinations will be covered where specific exams are necessary due to a medical condition. A medical note must be presented stating the diagnosis.

### Corrective Laser eye surgery

Corrective Laser eye surgery in order to correct eye conditions such as: near-sighted and far-sighted vision, astigmatism etc. is covered separately from prescription eyeglasses, up to a lifetime maximum of \$2,000. The official receipt should state what was corrected.

**NOTE:** Our plan does not cover CATARACT laser eye surgery.

## EXTENDED HEALTH CARE BENEFITS FOR RETIRED PLAN MEMBERS

### PARAMEDICAL & MEDICAL PRACTITIONERS BENEFIT SERVICES

The Plan provides reimbursement for the following paramedical and medical practitioner services, subject to the expense limits, exclusions, and professional certification requirements as follows:

PARAMEDICAL PRACTITIONER	COVERAGE PER DEPENDANT	CRITERION REQUIRED	WHAT IS NOT COVERED	CLAIM SUBMISSION REQUIREMENTS
<b>Acupuncturist</b> <b>Chiropracist</b> <b>Osteopath</b> <b>Naturopath</b> <b>Podiatrist</b> <b>Pedorthist</b> <b>Occupational Therapist</b>	Maximum \$500 per calendar year for all paramedical practitioners combined.  <u>Note:</u> X-ray examinations are eligible and included in the benefit up to a maximum of \$25	Paramedical practitioner must be a licensed, certified, or registered practitioner.		Prior recommendation of a physician is not required.  Original paid in full receipt outlining <ul style="list-style-type: none"> <li>• Patient's name</li> <li>• Paramedical practitioner's information including name, title, designation, and registration number.</li> <li>• Date of service</li> <li>• Description of service provided</li> </ul>
<b>Speech Therapist</b> (Paramedical Practitioner)	Maximum of \$400 per calendar year.			Original paid in full receipt outlining <ul style="list-style-type: none"> <li>• Patient's name</li> <li>• Paramedical practitioner's information including name, title, designation, and registration number.</li> <li>• Date of service</li> <li>• Description of service provided</li> </ul>
<b>Chiropractor</b>	\$1,000 per calendar year  <u>Note:</u> X-ray examinations are eligible and included in the benefit up to a maximum of \$25	Paramedical practitioner must be a licensed, certified, or registered practitioner.		Prior recommendation of a physician is not required.  Original paid in full receipt outlining <ul style="list-style-type: none"> <li>• Patient's name</li> <li>• Paramedical practitioner's information including name, title, designation, and registration number.</li> <li>• Date of service</li> <li>• Description of service provided</li> </ul>

PARAMEDICAL PRACTITIONER	COVERAGE PER DEPENDANT	CRITERION REQUIRED	WHAT IS NOT COVERED	CLAIM SUBMISSION REQUIREMENTS
<b>Cosmetic Surgery</b>  <u>*Estimate required before surgery</u>	Required within 90 days as a result of a non-occupational injury incurred while covered for benefits under the Retiree Plan.			Prior recommendation of a physician required with medical diagnosis and confirmation injury is NOT related to Motor Vehicle Accident. Original paid in full receipt outlining <ul style="list-style-type: none"> <li>• Patient's name</li> <li>• Diagnosis and confirmation NOT related to Motor Vehicle Accident</li> <li>• Surgeon's name, title, designation, and registration number.</li> <li>• Date and description of service</li> </ul>
<b>Physiotherapy OR Kinesiologist OR Certified Athletic Therapy</b>	Combined total \$1,500 per calendar year	For physiotherapy expenses to be eligible for reimbursement, the services/treatments must be performed by a qualified practitioner not participating under the Provincial Medicare plan. The physiotherapist must be an active, licensed member of the provincial regulatory body where they practice.		OEBAC requires a written recommendation from the prescribing physician, that includes <ul style="list-style-type: none"> <li>• Medical diagnosis;</li> <li>• Recommended duration of treatment; and</li> <li>• Confirmation the diagnosis is NOT related to a motor vehicle accident.</li> <li>• Original paid in full receipt</li> </ul> Include the physician referral with your first claim.
<b>Psychologist services provided by a registered:</b> <ul style="list-style-type: none"> <li>• Psychologist</li> <li>• Psychotherapist</li> <li>• Social Worker</li> </ul>	<u>Counseling:</u> The Plan covers counseling services for personal, family, or marital, up to a maximum of \$1,000 per calendar year for all mental health practitioners combined.	Counseling must be provided by a regulated health professional who is a member in good standing with the applicable regulatory College and who is licensed to practice in the province/territory as a psychologist, psychotherapist, or a Social Worker	Cancelled appointments	Prior recommendation of a physician is not required.  Original paid in full receipt outlining: <ul style="list-style-type: none"> <li>• Patient's name</li> <li>• Practitioner's information including name, title, designation, and registration number.</li> <li>• Date of service</li> <li>• Description of service provided</li> </ul>

PARAMEDICAL PRACTITIONER	COVERAGE PER DEPENDANT	CRITERION REQUIRED	WHAT IS NOT COVERED	CLAIM SUBMISSION REQUIREMENTS
Psychologist	<u>Assessments:</u> Psychological assessment and/or psychological educational assessment performed by a registered clinical psychologist may be reimbursed to up to a maximum of \$1,000.	Practitioner must be a licensed, registered practitioner.		<p>If possible, an original single paid in full receipt should be submitted to the plan indicating the type of Assessment performed and indicating the number of visits to complete the assessment.</p> <p>This will ensure that claim is adjudicated properly under assessment coverage amount instead of treatment coverage.</p>
Registered Massage Therapist	\$1,000 per calendar year	The massage therapist must be an active, licensed member of the provincial regulatory body where they practice.		<p>Prior recommendation of a physician is not required.</p> <p>Original paid in full receipt outlining</p> <ul style="list-style-type: none"> <li>• Patient's name</li> <li>• Paramedical practitioner's information including name, title, designation, and registration number.</li> <li>• Date of service</li> <li>• Description of service provided</li> <li>• Regular massages are covered</li> </ul>

## DURABLE MEDICAL EQUIPMENT (DME)

Durable Medical Equipment must be:

- Prescribed by a licensed physician;
- Reasonable and necessary for the treatment of an illness or injury;
- Able to withstand repeated use;
- Primarily and customarily used to serve a medical purpose;
- Generally, not useful to a person in the absence of illness or injury;
- Appropriate for use in the home

In addition, the Durable Medical Equipment must satisfy the following general conditions:

- The rental price of the DME shall not exceed the purchase price. The decision to purchase or rent shall be based on the physician's estimate of the duration of need as established by the original prescription.
- When the DME is rented and the rental extends beyond the original prescription, the physician must re-certify (via another prescription) that the equipment is reasonable and medically necessary for treatment of the illness or injury. In the event the re-certification is not submitted, benefits will cease as of the original duration of need date or 30 days after the date of death, if earlier.
- When the DME is purchased, benefits shall be payable for repairs except that routine periodic maintenance is excluded.

To be eligible, the expense must be the reasonable and customary charges, which includes either the rental, or purchase if more economical. Not all items are eligible for reimbursement under the Plan, and you should contact OEBAC before purchasing any new durable equipment to confirm whether the item is covered OR you can submit an estimate to the plan to ensure before you make the purchase that is a covered expense under our plan.

DME requires a prescription to rent or purchase, as applicable, before it is eligible for coverage and the prescription must include:

- The medical diagnosis, and
- Anticipated time frame that the equipment will be needed (if rental), and
- Confirmation the diagnosis is NOT related to a motor vehicle accident.

Eligible expenses under the Plan include but are not limited to:

### Aids and Appliances

The Plan covers the reimbursement of charges for the following aids and appliances subject to reasonable and customary fees.

The Provincial plan in your province **OR** the Assistive Devices Program (ADP) of the Ontario Ministry of Health is the first payer for any items approved under their Program. OEBAC will pay the balance provided the item is an otherwise covered expense. To be eligible under ADP, items must be purchased from an ADP registered vendor.

If the item is covered under your Provincial plan **OR** ADP the Ontario Ministry of Health will contribute 75% of the cost, up to a maximum contribution base. You may claim the remaining expense from OEBAC by submitting a claim, together with a copy of the supplier's itemized statement identifying Provincial payment/ADP payment or a copy of the Provincial/ADP payment.

If provincial funding is not available for your item, please send your quote to OEBACs Claims Department for review and to determine if the item is eligible for reimbursement. This will ensure, prior to purchasing the item, you are aware of your out-of-pocket costs.

AIDS AND APPLIANCES	COVERAGE PER DEPENDANT	CRITERION REQUIRED	WHAT IS NOT COVERED	CLAIM SUBMISSION REQUIREMENTS
Artificial eyes and/or limbs	Reasonable and customary	<p>Temporary artificial limbs.</p> <p>Permanent artificial limbs, to replace temporary artificial limbs, and replacements thereof but not within:</p> <ul style="list-style-type: none"> <li>60 months of the last purchase in the case of a member or dependant over 21 years of age, or</li> <li>12 months of the last purchase in the case of a member or dependant 21 years of age or less.</li> </ul>		<p>OEBAC requires a written recommendation from the prescribing physician, that must include:</p> <ul style="list-style-type: none"> <li>The medical diagnosis, and</li> <li>Anticipated time frame that the equipment will be needed (if rental), and</li> <li>Confirmation the diagnosis is NOT related to a motor vehicle accident</li> <li>Original paid in full receipt</li> </ul>

AIDS AND APPLIANCES	COVERAGE PER DEPENDANT	CRITERION REQUIRED	WHAT IS NOT COVERED	CLAIM SUBMISSION REQUIREMENTS
<b>Braces</b>	Reasonable and customary.  Includes custom or off the shelf braces *Estimate for custom brace must be submitted prior to purchase	Braces, including repair, which contain either metal or hard plastic.	Excludes orthodontic dental braces and braces used primarily for athletic use.	OEBAC requires a written recommendation from the prescribing physician, that must include: <ul style="list-style-type: none"> <li>• The medical diagnosis, and</li> <li>• Anticipated time frame that the equipment will be needed (if rental), and</li> <li>• Confirmation the diagnosis is NOT related to a motor vehicle accident</li> <li>• Original paid in full receipt</li> </ul>
<b>Breast prostheses</b>	Breast prostheses following mastectomy and a replacement.			Include the physician referral stating diagnosis with your claim and the official paid in full receipt from the service provider.
<b>Brassieres</b>	Two mastectomy bras per calendar year following a mastectomy.			Include the physician referral stating diagnosis with your claim and the official paid in full receipt from the service provider.
<b>Continuous Positive Air Pressure unit (CPAP) and eligible supplies</b>	Limited to one every 5 years.  Servicing fees, repairs, and replacement parts for CPAP.  Travel CPAP is also covered under the Plan by utilizing the HSCA only.	Eligible Supplies Masks – 2 replacement masks are covered per year along with Filter (including internet purchases).	Does not include expenses for cleaning supplies or warranties, headgear and tubing	A copy of the Sleep Study report must be included with the claim.  Your Provincial plan or the Ontario Assistive Devices Program (ADP) may provide reimbursement for certain expenses up to 75% of the cost. You may claim the remaining expense from OEBAC by submitting a claim, together with a copy of the supplier's itemized statement identifying Provincial/ADP payment or a copy of the Provincial/ADP payment.  Masks/filters require an original paid in full receipt outlining: <ul style="list-style-type: none"> <li>• Patient's name</li> <li>• Paramedical practitioner's information including name, title, designation, and registration number.</li> <li>• Original paid in full receipt (included internet purchases) must include the date of service.</li> <li>• Description of product and confirmation product was purchased in Canada.</li> </ul>



AIDS AND APPLIANCES	COVERAGE PER DEPENDANT	CRITERION REQUIRED	WHAT IS NOT COVERED	CLAIM SUBMISSION REQUIREMENTS
<b>Contraceptive implants</b>		Intrauterine and arms and intrauterine devices (IUD) including copper.  Cost of device is the only covered expense.	The physician's fee for insertion is not covered.	Include the physician referral with your claim and the original paid in full receipt from the Pharmacy.
<b>Hearing Aids</b>	Up to a maximum of \$1,000 every 3 years.	Excluding hearing tests and batteries		Hearing aid claims must include the written recommendation of the otologist, clinical audiologist or otolaryngologist indicating Left or Right or both ears affected accompanied by an original paid in full receipt.  <b>NOTE:</b> If you or your health care professional believes your hearing loss is a result of working in the construction industry, please contact the Social Services Department at Local 793 for assistance with filing a Noise Induced Hearing Loss claim through the Workplace Safety and Insurance Board (WSIB).
<b>Hospital beds</b> <u>*Estimate must be submitted prior to the purchase</u>	OEBAC will cover the rental or purchase (pre-approved) of a hospital bed (including mattress) as long as it is medically necessary.	A hospital bed is a bed that has extra features, such as side rails, gel cushioning, or the ability to raise your head or feet.	Adjustable beds or home care beds are not covered.	OEBAC requires a written recommendation from the prescribing physician, that must include: <ul style="list-style-type: none"> <li>• The medical diagnosis, and</li> <li>• Anticipated time frame that the equipment will be needed (if rental), and</li> <li>• Confirmation the diagnosis is NOT related to a motor vehicle accident.</li> <li>• Original paid in full receipt</li> </ul>

DIABETES TREATMENT SUPPLIES				
AIDS AND APPLIANCES	COVERAGE PER DEPENDANT	CRITERION REQUIRED	WHAT IS NOT COVERED	CLAIM SUBMISSION REQUIREMENTS
<b>Blood glucose monitors</b> <u>*Estimate must be submitted prior to the purchase</u>	The reasonable and customary costs of blood glucose monitors for insulin dependant diabetics.	The Plan covers the Dexcom G6 with a reasonable and customary maximum of \$4,000		<p>OEBAC requires a written recommendation from the prescribing physician, that must include:</p> <ul style="list-style-type: none"> <li>The medical diagnosis, including why it is, and the necessity for monitoring.</li> <li>Your Provincial plan or the Ontario Assistive Devices Program (ADP) may provide reimbursement for certain expenses up to 75% of the cost. You may claim the remaining expense from OEBAC by submitting a claim, together with a copy of the supplier's itemized statement identifying Provincial/ADP payment or a copy of the Provincial/ADP payment.</li> <li>Original paid in full receipt.</li> </ul>
<b>Insulin Pumps and Insulin Supplies</b> <u>*Estimate must be submitted prior to the purchase</u>	<p>Insulin pumps are covered up to a maximum of \$3,000 once every 5 years.</p> <p>Insulin supplies are reimbursed at 80% up to a maximum of \$2,500.</p>		Excludes repairs or replacement during the 60-month period following the purchase date of such equipment.	<p>OEBAC requires a written recommendation from the prescribing physician, that must include:</p> <ul style="list-style-type: none"> <li>The medical diagnosis, and necessity for the insulin pump</li> <li>Your Provincial plan or the Ontario Assistive Devices Program (ADP) may provide reimbursement for certain expenses up to 75% of the cost. You may claim the remaining expense from OEBAC by submitting a claim, together with a copy of the supplier's itemized statement identifying Provincial/ADP payment or a copy of the Provincial/ADP payment.</li> <li>Original paid in full receipt.</li> </ul>
<b>Needles &amp; syringes</b>	Charges in a quantity prescribed by a physician deemed reasonable by OEBAC		Not eligible covered expenses for the 36-month period following the date of purchase of an insulin jet injector device.	Original paid in full receipt from the pharmacy

MEDICAL SUPPLIES				
AIDS AND APPLIANCES	COVERAGE PER DEPENDANT	CRITERION REQUIRED	WHAT IS NOT COVERED	CLAIM SUBMISSION REQUIREMENTS
Air cast boot Canes Crutches Trusses	Reasonable and customary			OEBAC requires a written recommendation from the prescribing physician, that includes: <ul style="list-style-type: none"> <li>• Medical diagnosis;</li> <li>• Recommended duration of treatment; and</li> <li>• Confirmation the diagnosis is NOT related to a motor vehicle accident.</li> <li>• Physician referral with your claim and the original paid in full receipt</li> </ul>
Compression/ Elasticized support stockings	\$200 maximum for 4 pairs per calendar year with a minimum compression level of 20 mmHG.			Include the physician referral that includes: <ul style="list-style-type: none"> <li>• Medical diagnosis including compression level</li> <li>• Original paid in full receipt from the Pharmacy</li> </ul>
<b>Ostomy supplies</b> as a result of: colostomy, cecostomy ileostomy or urostomy, requiring an external pouch.  <u>*Must apply for the Provincial/ADP grant</u>  Contact OEBAC For a medical supply recorder.	Ostomy supplies are limited to the following: tape, spray, adhesive remover, appliance cleaner, drainage bags, pouches, clamps, filters, tubes, flanges, wafers, inserts, catheters, plugs, irrigation bags, sleeves, drain, valves, adaptors, belt, ring, barrier pastes and wipes, prep pads, powder pads, stoma caps and cones, dressings, deodorizers, gloves, pouch covers.		Benefits are not available for filters, gloves, lubricants, appliance, scissors, paper products and garments, soaps and creams	Include the physician referral with your claim and the: <ul style="list-style-type: none"> <li>• Original paid in full receipt from the Pharmacy</li> <li>• Completed recorder</li> <li>• Proof of grant information from your Provincial/ADP Plan.</li> </ul>

MOBILITY AIDS				
AIDS AND APPLIANCES	COVERAGE PER DEPENDANT	CRITERION REQUIRED	WHAT IS NOT COVERED	CLAIM SUBMISSION REQUIREMENTS
<p><b>Mobility aids</b> such as:</p> <ul style="list-style-type: none"> <li>• Scooters</li> <li>• Walkers,</li> <li>• Wheelchairs</li> </ul> <p><u>*Estimate must be submitted prior to the purchase</u></p> <p>See also Repairs to Durable Equipment</p>	Reasonable and customary and limited to one every 5 years.			<p>OEBAC requires a written recommendation from the prescribing physician, that includes:</p> <ul style="list-style-type: none"> <li>• Medical diagnosis;</li> <li>• Recommended duration of treatment; and</li> <li>• Confirmation the diagnosis is NOT related to a motor vehicle accident</li> <li>• Include original paid in full receipt</li> </ul> <p>Include the physician referral with your claim.</p> <p>Your provincial plan/Ontario Assistive Devices Program (ADP) may provide reimbursement for certain expenses up to 75% of the cost. You may claim the remaining expense from OEBAC by submitting a claim, together with a copy of the supplier's itemized statement identifying Provincial/ADP payment or a copy of the Provincial/ADP payment.</p>
<b>Orthopaedic shoes and custom-made foot orthotics</b>	\$300 per calendar year for all services combined	<p>Custom-made orthopedic shoes – footwear prescribed by a doctor, chiropodist or podiatrist and made specifically for one patient, from raw materials, using a variety of measurements and a three-dimensional cast of the patient's feet.</p> <p>Custom-made foot orthotics – prescribed by a doctor, chiropodist, or podiatrist a device made from a cast of the foot that can be inserted into the shoe to support, align,</p>	<p>Off-the-shelf, non-orthopedic footwear (e.g., comfort shoes and sandals)</p> <p>Shoes purchased specifically for participation in sports or recreational activities (e.g., cleats)</p> <p>Off-the-shelf, non-custom or prefabricated orthotics (e.g., Dr. Scholl's insoles)</p> <p>A chiropractor is not considered a foot specialist and claims prescribed</p>	<p>Must be dispensed by:</p> <ul style="list-style-type: none"> <li>• Chiropodist</li> <li>• Podiatrist; or</li> <li>• Pedorthist</li> </ul> <p>Claims for custom-made orthopedic shoes will also be required to include a lab bill that includes:</p> <ul style="list-style-type: none"> <li>• Details of the casting technique used; and</li> <li>• A description of the process and material used to fabricate the shoes.</li> </ul> <p>Claims for custom-made foot orthotic will also be required to include:</p> <ul style="list-style-type: none"> <li>• A copy of the detailed biomechanical examination or gait analysis</li> <li>• Details of the casting technique used.</li> </ul>

		prevent, or accommodate foot abnormalities and improve how the foot functions.	or dispensed by a chiropractor will be denied.	<ul style="list-style-type: none"> <li>• A detailed description of the type of orthotic provided</li> <li>• A breakdown of the charges for the orthotic</li> <li>• An original paid in full receipt</li> </ul>
AIDS AND APPLIANCES	COVERAGE PER DEPENDANT	CRITERION REQUIRED	WHAT IS NOT COVERED	CLAIM SUBMISSION REQUIREMENTS
Oxygen and equipment necessary for its administration	Reasonable and customary			<p>Prescriptions for oxygen must indicate how it is to be administered and what apparatus is to be used.</p> <p>The Provincial plan/Ontario Assistive Devices Program (ADP) may provide reimbursement for certain expenses up to 75% of the cost. You may claim the remaining expense from OEBAC by submitting a claim, together with a copy of the supplier's itemized statement identifying Provincial/ADP payment or a copy of the Provincial/ADP payment.</p> <p>Provide original paid in full receipt from the Pharmacy.</p>
Nebulizer and Aero chamber	Reasonable and customary			Provide original paid in full receipt from the Pharmacy.

AIDS AND APPLIANCES	COVERAGE PER DEPENDANT	CRITERION REQUIRED	WHAT IS NOT COVERED	CLAIM SUBMISSION REQUIREMENTS
<b>Bath Chairs</b> <b>Commode Chairs</b>	Reasonable and customary when ordered by a physician for use in your home if you cannot use a regular toilet.		<p>Equipment whose primary purpose is to help you outside of the home</p> <p>Items designed to improve your comfort or add convenience, like grab bars, air conditioners, or toilet seats</p> <p>Single-use items like incontinence pads or surgical face masks.</p> <p>Home modifications such as widened doors or ramps.</p> <p>Blood Pressure Machines are not covered under the Plan.</p>	<p>OEBAC requires a written recommendation from the prescribing physician, that must include:</p> <ul style="list-style-type: none"> <li>• The medical diagnosis, and</li> <li>• Anticipated time frame that the equipment will be needed (if rental), and</li> <li>• Confirmation the diagnosis is NOT related to a motor vehicle accident</li> <li>• Original paid in full receipt</li> </ul>
<b>Repairs to Durable Medical Equipment (DME)</b>	Effective January 1, 2023 increased from, \$1,000 to \$1,500 per calendar year.	Repairs, including replacement of essential accessories, such as hoses, tubes, mouth pieces, etc., for necessary DME are covered when necessary, to make the item/device serviceable.		<ul style="list-style-type: none"> <li>• Original paid in full receipt if you previously had DME paid by OEBAC</li> </ul> <p>IF original DME was not previously paid by OEBAC a required a written recommendation from the prescribing physician, that includes:</p> <ul style="list-style-type: none"> <li>• Medical diagnosis;</li> <li>• Recommended duration of treatment; and</li> <li>• Confirmation the diagnosis is NOT related to a motor vehicle accident.</li> <li>• Original paid in full receipt</li> </ul>

AIDS AND APPLIANCES	COVERAGE PER DEPENDANT	CRITERION REQUIRED	WHAT IS NOT COVERED	CLAIM SUBMISSION REQUIREMENTS
<b>Transcutaneous electric stimulators (TENS)</b>	Reimbursement is subject to a reasonable and customary cost up to a maximum of \$200.00.  Limited to per lifetime.		Dr. Ho's Pain Therapy TENS device is not covered under this Plan.  Plan does not cover replacement pads.	OEBAC requires a written recommendation from the prescribing physician, that includes <ul style="list-style-type: none"> <li>• Medical diagnosis;</li> <li>• Recommended duration of treatment; and</li> <li>• Confirmation the diagnosis is NOT related to a motor vehicle accident</li> <li>• Original paid in full receipt</li> </ul>
<b>Wig or hairpiece</b>	Limited to a lifetime maximum eligible expense of \$500	Covered expense when hair loss is caused by chemotherapy or radiation treatment.	Conditions not related to cancer treatment are not covered.	<ul style="list-style-type: none"> <li>• Original paid in full receipt</li> </ul>

The Trustees reserve the right to exclude the services of any individual practitioner or providers on notice to you if they reasonably believe that such provider is charging or providing excessive services or engaging in fraudulent or dishonest activities.

### DO I HAVE TO APPLY FOR OHIP?

**Yes.** Free drug coverage under OHIP is not granted automatically when you turn age 65. If you receive the federal government's Old Age Security pension, you are automatically covered for drugs on the first of the month following the date you receive your first OAS pension cheque. If you want your drug coverage to be effective on or as soon after your 65th birthday as possible, you should apply for this coverage directly. Applications are available from your local Ministry of Health office. Coverage is effective on the first of the month following approval of your application.

## AM I COVERED FOR OUT OF COUNTRY MEDICAL EXPENSES WHEN I TRAVEL OUTSIDE OF THE CANADA?

**No. Our plan does not extend coverage outside of Canada.**

**IMPORTANT:** Medical and Dental expenses are reimbursed for you or your eligible Dependants only when the expense has incurred in Canada and reimbursement is based on the province of your residence.

When you travel you should always purchase Emergency Travel Insurance to cover medical expenses resulting from emergency illness or injuries occurring outside Canada. You are responsible for purchasing your own coverage before you leave on your trip.

If you are travelling outside the country while covered under the Retiree Benefit Plan, and you purchase a medical protection travel plan through a provider who specializes in this coverage, the Retiree Benefit Plan will reimburse you for the premiums you pay towards Emergency Travel Insurance up to a maximum of \$500 per family, per year.

Reimbursement of premiums (whether for single/family coverage) will be reimbursed for only those days you are covered under this Retiree Benefit Plan.

In order to receive reimbursement of your premiums, proof of payment and details of the period covered should be submitted to OEBAC.

**IMPORTANT:** With the variances of medical coverage between provinces within Canada it would be advisable if you or your Dependants purchase travel insurance while travelling within Canada. If you or your Dependants have an illness or injury outside of your home province you may be responsible for any additional expenses incurred. OEBAC adjudicates claims based on your province of residence and will only cover eligible expenses up to their provincial maximums, you will be responsible for covering the unpaid balance.



## HEALTH CARE EXPENSES EXCLUDED FROM COVERAGE

- Any claim eligible for compensation under any WSIB or comparable legislation.
- Services, treatment or supplies paid for by any government.
- Charges for services and supplies rendered or ordered while a person is not covered by this plan.
- Charges for experimental medical procedures or treatment methods not approved by the Canadian Medical Association or the appropriate medical specialty society.
- Examinations required for use by a third party.
- Travel for health reasons.
- Travel insurance for flight cancellation or lost luggage.
- Injury resulting directly or indirectly from insurrection, war, service in the armed forces of any country or participation in a riot.
- Expenses incurred by a person while not a resident of Canada.
- Expenses incurred to combat a smoking habit, with the exception of drugs which legally require a prescription. Non-prescription items such as Nicorette gum and NicoDerm patches are not covered.
- Cosmetic surgery or treatment (when classified as such by the administrator) unless such surgery or treatment is for accidental injuries incurred while you are covered under the Retiree Benefits Plan and commences within 90 days of the accident.
- Service, treatment or supplies for which there would be no charge except for the existence of this coverage.
- Expenses resulting from motor vehicle accidents.
- Non-medical expenses relating to hospital and medical appointments, including parking, travel costs, and meals.
- Expenses relating to erectile dysfunction drugs for plan members (other than those with prior approval due to a medical condition being the cause of the erectile dysfunction).
- Expenses incurred outside of Canada.
- Charges for care other than as specifically described in this booklet.
- Charges for growth hormone medication.
- Expenses incurred for a weight loss program, including gastric by-pass surgery (lap bands).
- Reflexology expenses.
- Gym memberships.
- CPAP cleaning and sanitization equipment.
- Breast pumps and blood pressure monitors.
- Colonoscopy preparation drink.
- Non-medical devices including weighted blankets, OBUS form supports and cushions.
- Dr. Ho's products including: Pain therapy system, circulation promoter, and tens machine System.
- Baby formula
- Nutritional drinks like Boost.
- Incontinence products such as adult diapers, Depends or Poise pads.
- Pillows of any sort for things like sleep apnea, neck support etc.

The Benefits Plan does not reimburse you for any services covered by your Provincial Medicare Plan including extra charges, except, where noted under Covered Expenses.

## APPEALS

Members may appeal a decision of OEBAC with respect to any benefit application (other than one pertaining to a disability claim) to the Board of Trustees. Appeals are dealt with only in writing and you must complete and submit the Appeal to Trustees form available from OEBAC and on the OEBAC website together with any other pertinent information and documents.

All decisions made by the Appeals Committee are final, conclusive, and binding to all persons. There are no appeals to the Trustees with decisions and assessments with respect to disability and life insurance claims by OEBAC, as these are considered by qualified Adjudicators. In addition, there are no appeals for travel insurance claims as there is no benefit coverage under the plan. The plan only covers an amount towards the premium to purchase this coverage from an outside vendor.

All decisions are final and binding and only subject to review by the Courts.

## MEMBERS HEALTH PROGRAM

Members Health is a platinum level health service that is available to all plan members and their eligible Dependents. This coverage will enable you to have access to convenient and personalized healthcare by a team of Ontario licensed Doctors at Members Health.

Doctors are available to help members 24 hours a day 7 days a week. This is especially helpful if your family Physician is not available to assist you with your medical concerns.

Their medical experts can help you with:

- Prescriptions,
- Labs and diagnostics ordered while you are on a video call with them.
- Referrals to/and timely access into Specialists and Surgeons arranged with continuity of care protected by keeping your Family Doctor informed.

Have a medical question or concerns and want a leading expert's advice pertaining to preventative health screening, mental health, wellness and nutrition information.

Go to their website at [www.members-health.com](http://www.members-health.com) OR by calling them at 1-800-484-0152.

To be eligible for this service you must be an initiated union Member in good standing with Local 793.

## MEMBER ASSISTANCE PROGRAM (MAP)

This confidential program is available under the Retiree Benefits Plan offers a Member Assistance Program through Members Health. This program offers the following coverage for Retiree Members and their eligible dependants.

1. Assessment counseling, case management and referral services.
2. Work-life support and resources.
3. Online services.
4. Trauma response service.
5. Employer / manager support services.

Members Health provides the services to the Retired Members on a strictly CONFIDENTIAL basis. The toll-free contact number for assistance is: 1-800-484-0152 and online at <https://www.members-health.com/>

## DENTAL BENEFITS FOR MEMBERS AND YOUR DEPENDANTS

The Retiree Benefits Plan is designed to help pay for dental expenses incurred by you and your Dependants. The Retiree Plan is comprehensive covering most available dental services. Coverage includes preventive, endodontic (root canal), periodontic (treatment of the gums and teeth below the gum line), dentures, crowns, and bridgework.

**Coverage also includes orthodontic services (straightening of the teeth) for eligible Dependent Children under age 21. Covered expenses are subject to co-payments and maximums set out below.**

Covered expenses must be reasonable and necessary according to generally accepted dental practices.

## HOW MUCH DOES THE RETIREE BENEFITS PLAN PAY FOR DENTAL EXPENSES?

The Retiree Benefits Plan reimbursement is based on the Ontario Dental Fee Guide (ODA) for General Practitioners (including Denturist Fee Guide where applicable) with a 1-year lag as follows:

- January 1, 2022: 2021 ODA Fee Guide
- January 1, 2023: 2022 ODA Fee Guide
- January 1, 2024: 2023 ODA Fee Guide

### Reimbursement levels:

- Basic Services – 100%
- Dentures – 100%
- Major Restorative Services – 50%
- Orthodontic Services – 50%
- Lab Fees – 50%

### Benefit Maximum:

- Basic and Major Restorative Services (including lab work) are limited to a combined maximum of \$3,000 per individual, per calendar year.
- Orthodontic reimbursements are limited to a lifetime maximum up to \$1,500 per eligible person under the age of 21. Orthodontic expenses will be reimbursed based on a monthly or quarterly basis as treatment is rendered. The Retiree Benefits Plan will not prepay dental services that have not been rendered.

## COVERED EXPENSES

### Basic Services – 100% Reimbursement

Covered basic services include x-rays, examinations, cleaning and scaling, fluoride treatment, space maintainers, fillings, endodontic (root canals), periodontal (treatment of gums and teeth below the gum line) and dentures.

The following provides the more technical details of covered services if needed by your dentist:

- Routine oral examinations, bitewing x-rays and prophylaxis (scaling and cleaning of teeth to a limit of 10 units) not more than once in any period of 12 consecutive months (once every 6 months for Dependant Children under age 21).
- Complete oral examinations ("new patient" examination) not more than once in any 36 consecutive months.
- Topical application of fluoride.
- Space maintainers that replace prematurely lost teeth for children under age 21.
- Protective athletic appliances.
- Emergency palliative treatment (to alleviate pain and discomfort).
- Dental x-rays, including full mouth x-rays once in any period of 36 consecutive months, and other dental x-rays as required in connection with the diagnosis of a specific condition requiring treatment.
- Extractions, other than those required for orthodontic treatment.
- Oral surgery, other than as required in connection with orthodontic treatment.
- Amalgam, silicate, acrylic, synthetic porcelain and composite filling restorations, including white fillings on back molar teeth, to restore diseased or accidentally broken teeth.
- General anaesthetic when medically necessary and administered in connection with oral or dental surgery and when administered by a separate qualified dentist or physician other than the attending dental surgeon.
- Treatment of periodontal and other diseases of the gums and tissues of the mouth. (Effective January 1<sup>st</sup>, 2022 scaling is limited to 10 units of time yearly that can be utilized as needed and renews every January 1<sup>st</sup> (1 unit = 15 minutes of treatment).
- Endodontic treatment including root canal therapy, re-treatment of previously completed root canal therapy is reimbursed if more than 36 months has elapsed since the previous root canal therapy.
- Injection of antibiotic drugs by the attending dentist.
- Initial installation of partial or full removable dentures required as a result of one or more natural teeth being extracted while the Retired Member is covered by this plan, or if the Retired Member has been continuously covered for 24 months when treatment commences, including precision attachments and any adjustments during the 6 months following installation.
- Replacement of an existing partial or full removable denture by a new denture, or the addition of teeth to an existing partial removable denture on presentation of satisfactory evidence that:
  - The replacement or addition of teeth is required to replace one or more natural teeth extracted while the Retired Member was covered under this Retiree Benefits Plan and after the existing denture was installed; or

- The Retired Member has been continuously covered for 24 months when treatment commences; or
- The existing denture was installed at least 5 years prior to its replacement and the existing denture cannot be made serviceable; or
- The existing denture is an immediate temporary denture which cannot be made permanent and replacement by a permanent denture takes place within 12 months from the date of initial installation of the immediate temporary denture.
- Denture laboratory fees are reimbursed at 100% of the dentist's fee eligible under the Retiree Benefits Plan.
- Repair, relining or rebasing of dentures more than 6 months after the installation of an initial or replacement denture, but not more than one relining or rebasing in any period of 3 consecutive years.

### Major Restorative Services – 50% Reimbursement

This benefit covers Major Restorative services as follows:

- The initial installation of fixed bridgework (including inlays and crowns as abutments) required as a result of one or more natural teeth being extracted while the Retired Member is covered by this plan, or if the Retired Member has been continuously covered for 24 months when treatment commences.
- Replacement of existing fixed bridgework by new bridgework, or the addition of teeth to an existing bridge, on presentation of satisfactory evidence that:
  - The replacement or addition of teeth is required to replace one or more teeth extracted after the existing bridgework was installed; or
  - The Retired Member has been continuously covered for 24 months when treatment commences; or
  - The existing bridgework was installed at least 5 years prior to its replacement and the existing bridgework cannot be made serviceable.
  - Effective January 1, 2022 the amount of \$3,000 per person, per calendar year is available (separate from the annual dental maximum) to cover the cost of a dental implant.

**Reimbursement will be made only AFTER the procedure is completed.**
- Repair or recementing of crowns, inlays, onlays or bridgework.
- Inlays, onlays, gold fillings or crown restorations to restore diseased or accidentally broken teeth when the tooth, as a result of extensive caries or fracture, cannot be restored with an amalgam, silicate, acrylic, synthetic porcelain or composite filling.
- 

### Orthodontic Services – 50% Reimbursement (to a maximum of \$1,500 per lifetime maximum)

**For Dependant Children under 21 years of age.** The Retiree Benefits Plan covers orthodontic diagnostic procedures and treatment consisting of surgical therapy, appliance therapy (including habit breaking appliances) and functional/ myofunctional therapy, including related oral examinations, surgery and extractions.

**Orthodontic expenses will be reimbursed based on a monthly or quarterly basis as treatment is rendered.**

The Retiree Benefits Plan will not prepay dental services that have not been rendered.

- The Plan allows 1/3 of the total treatment fee to be used for reimbursement for the initial payment (35%).
- The Plan allows a monthly reimbursement fee of between \$250-\$350 (or \$1050 quarterly basis) for reimbursement as treatment is rendered.
- Members can utilize their Health Care Spending Account for any unpaid portion of eligible orthodontic expenses.

## COVERAGE OF EXPENSES DUE TO A NON-OCCUPATIONAL INJURY

The Retiree Benefits Plan pays 100% of eligible dental expenses incurred for services required as a result of a non-occupational injury incurred while you are covered for dental benefits. Treatment must be provided within 365 days of the accident and you must be covered for benefits at the time treatment is rendered.

Expenses required as a result of a non-occupational injury are not included in the \$3,000 annual dental maximum. This coverage is separate.

## SHOULD I GET A PRE-APPROVAL/PRE-DETERMINATION OF DENTAL EXPENSES BEFORE I GET THE WORK DONE?

**Yes.** A pre-determination of benefits should be filed with OEBAC whenever the total cost of proposed dental work is expected to exceed \$300. This pre-determination, completed by your dentist, outlines details of the proposed work, identifies coverage and limitations for specific services, and clarifies benefits payable BEFORE treatment commences. The pre-determination is not intended to tell you or your dentist what treatments should be performed or what fees should be charged. It is simply intended to indicate, in advance, how much your dental plan will pay and how much must be paid by you.

Where the proposed work will exceed \$300, obtain a copy of the dentist's treatment plan or have the dentist complete the Retiree Benefits Plan's dental claim form clearly indicating the services proposed and not completed. This information, endorsed by both you and your dentist, should be submitted to OEBAC along with the relevant x-rays. You will subsequently be advised what portion of the proposed treatment will be paid by the Retiree Benefits Plan.

Benefits will be paid only if you are covered by the Retiree Benefits Plan on the date treatment is rendered, whether or not you have obtained a pre-determination of benefits.

## Dental Care Limitations and Exclusions

The Retiree Benefits Plan will not pay for any of the following expenses:

- Charges for dental treatment for cosmetic purposes, including teeth whitening and dental laser treatments, unless required as a result of a non-occupational injury.
- Charges for services of other than dentists, physicians or licensed denturists unless performed by legally qualified auxiliary personnel under their supervision.
- Treatment by a person ordinarily residing in the patient's home.
- Charges for dental services following an accident and reimbursed under another program or arrangement.
- Charges for dental services eligible for reimbursement under the Workplace Safety and Insurance Act, or comparable legislation.
- Charges for dental treatment started before the Retired Member became covered under this Retiree Benefits Plan.
- Lost, mislaid or stolen appliances including dentures.
- Charges for oral hygiene instruction or nutritional counselling.
- Charges for services or supplies rendered or ordered while a person is not covered by this Retiree Benefits Plan.
- Charges for prosthetic devices including bridges and crowns ordered while a person is covered by the Retiree Benefits Plan but installed or delivered more than 30 days after termination of a patient's coverage.
- Charges levied by a dentist or physician for time spent travelling, broken appointments, completion of claim forms, transportation costs or advice given by telephone or other means of telecommunication.
- Charges for services and supplies rendered for full mouth re-construction, for a vertical dimension correction, or for a correction due to temporo-mandibular joint dysfunction.
- Charges for dental treatment rendered outside of Canada.



## HEALTH CARE SPENDING ACCOUNT

Your Health Care Spending Account (HCSA) is currently \$500 per family, per calendar year. The HCSA covers out-of-pocket medical and dental expenses that exceed your Retiree Benefits Plan coverage. The amounts remaining in your HCSA at the end of the calendar year can be carried forward for one year only. The maximum amount you can accumulate in any two (2) year period is \$1,000.

The HCSA provides supplemental coverage for:

- eligible medical and dental expenses under the Retiree Benefits Plan where maximum coverage has already been reached; and
- unpaid co-insurance reimbursements from a Spouses' plan that would be eligible for coverage under our Retiree Benefits Plan.

The HCSA cannot be used to pay for:

- medical and dental expenses that are not covered by the Retiree Benefits Plan;
- medical and dental expenses that are covered by provincial health care plans; or
- expenses covered under the Group Legal Plan.

The HCSA has a 12 Month claim submission period from the date of service.

The HCSA is now accessible online through OEBAC Online or the OEBAC Mobile App available for download in your mobile app store.

# GROUP LEGAL PLAN SECTION

## GROUP LEGAL BENEFIT

### SUMMARY OF BENEFITS

The Board of Trustees is pleased to present you with the Rules of the Plan and Schedule of Benefits provided by the International Union of Operating Engineers Local 793 Group Legal Benefit Trust Fund ("Legal Plan"). It applies to legal services incurred on or after March 1, 2021, however, claims for services incurred prior to this date will be adjudicated in accordance with the text in the previous benefit booklet.

The Legal Plan provides all eligible Plan Members and their eligible Dependants with the opportunity to be reimbursed for fees incurred for legal representation. Plan Members and their eligible Dependants are entitled to use the licenced legal services provider of their own choice and be reimbursed at the levels set out in this plan. All legal services providers must be lawyers or paralegals who are in good standing as licensees of the Law Society of Ontario. Alternatively, the Law Society of Ontario provides a referral service that may be of assistance. To access the Law Society referral service, please visit:

<https://lso.ca/public-resources/finding-a-lawyer-or-paralegal/law-society-referral-service>

It is important that you understand the provisions of the Legal Plan, the rules governing the eligibility for the benefits, the procedures to follow when making a claim and the conditions under which they are payable. The final determination of any claim, question or problem that may arise will be governed by the trust agreement and the current Schedule of Benefits. Copies of the Trust Agreement and relevant Plan documents are available to members on request to OEBAC.

The Legal Plan provides coverage for legal expenses up to the maximum amounts, which have been approved by your Board of Trustees and specifically, for those services described in this benefits booklet. The Legal Plan will not cover all your legal expenses and non-legal fees are the responsibility of the Plan Member. All claims are subject to the rules and exclusions as described in this booklet. All legal services must be provided by a lawyer, supported by an invoice on legal letterhead, except as noted for proceedings under the Highway Traffic Act. A Plan Member cannot perform legal services for coverage by the Legal Plan.

As rules and benefits may change from time to time after publication of this booklet, you are best advised to check the OEBAC website or consult with OEBAC staff regarding any possible changes. The Trustees hope to continue to provide the best benefits affordable, however, due to the evolving economic climate, benefits provided in this booklet may be subject to change. As circumstances may warrant and in order to protect the Legal Plan, the Trustees have the right to amend, delete, add, modify or suspend the Legal Plan's benefits, monetary or otherwise, as they apply to all current and future members.

The Trustees encourage you to read this booklet so as to familiarize yourself with the legal benefits available to you and your family. Should you have any questions or require assistance with your claim, please do not hesitate to contact the Administrator, OEBAC at 1-844-793-1919 or email at [info@oebac.org](mailto:info@oebac.org) prior to incurring any expense. The Plan Members union registration number or employee number is required when making inquiries.

Please note that only paper claims can be submitted under the Legal Plan. A properly completed legal claim form must accompany all legal claims.

Legal Benefits are a taxable benefit and Plan Members will receive a T4A for contributions made on their behalf to the Legal Plan.

## APPEALS

Members may appeal a decision of OEBAC with respect to any application for reimbursement for benefits to the Appeals Committee. Appeals are only in writing, and you must complete and submit the "Appeal to Trustees" form available on the OEBAC web site. Appeal rules and are also available on the OEBAC website.

The Appeals Committee will make their best efforts to consider the appeal at their quarterly meeting and a decision will be communicated in writing by OEBAC to the member. All Appeals Committee decisions are final, conclusive and binding on all parties.

## PRIVACY AND CONFIDENTIALITY

Any legal advice you receive is privileged and confidential. Information and data need only be provided to the Trustees and OEBAC that is necessary for purposes of administration of the Plan. Your claims and information will be kept confidential pursuant to the Trustees' privacy policy. Data and information will only be used or disclosed to the extent that is necessary or the purposes of administration of the Plan. Please visit <https://www.oebac.org/privacy> for further details.

## ELIGIBILITY

Plan Members of the International Union of Operating Engineers Local 793 (Local 793) are entitled to benefit coverage under the Legal Plan if they are:

- currently eligible for benefit coverage under the International Union of Operating Engineers Retiree Life and Health Benefit plan who are continuing benefit coverage by paying direct to maintain their benefits and who continue to meet the criteria of being an initiated member in good standing.
- employed by contributing employers participating in the Legal Plan, who are also eligible for benefits in the Local 793 Life and Health Benefits Plan;
- Effective January 1, 2019, the Legal Plan is available to those Members whose life and health benefits are extended by freezing.

**Termination Of Coverage:** under the Legal Plan takes place on the same date that the Plan Member ceases to be eligible for coverage in the Life and Health Benefit Plans. Legal services commencing following the date of coverage termination will be ineligible for reimbursement.

## CLAIMS PROCEDURES

Plan Members and their eligible Dependants may use the legal services provider of their choice provided that such person is licensed and in good standing with the Law Society of Ontario. Alternatively, the Law Society of Ontario provides a referral service that may be of assistance. To access the Law Society referral service, please visit: <https://lso.ca/public-resources/finding-a-lawyer-or-paralegal/law-society-referral-service>

Legal Benefits are a taxable benefit and Retired Members will receive a T4A for contributions made on their behalf to the Legal Plan.

To submit a claim, the Plan Member must be eligible for benefit coverage on the date of service or the date of offence for Highway Traffic Act matters and claims must be submitted within 24 months of that date.

A Legal claim form may be obtained from OEBAC, from the OEBAC website <https://www.oebac.org/>, from the Local 793 website <https://iuoelocal793.org/> or from any local union office.

Legal claim forms must be completed in its entirety by the Plan Member and submitted to OEBAC along with an Itemized Statement of Account obtained from the service provider. The statement of account must be on the Law Firm's legal letterhead, and include detail the dates of service, a description of the services rendered and provide a breakdown of the legal fees payable separate from the disbursements and taxes.

A copy of the traffic ticket summons or a notice of trial must accompany claims for Highway Traffic Act matters where the date of offence will determine the eligibility for reimbursement.

### **Please submit all legal claims (in paper) to:**

OEBAC Legal Claims Department

2201 Speers Road, Unit 1

Oakville, Ontario, L6L 2X9

Or via email to [info@oebac.org](mailto:info@oebac.org)

## SCHEDULE OF BENEFITS FOR LEGAL SERVICES

The following is the Schedule of Benefits covered by the Legal Plan for legal services incurred on or after September 1, 2019. Claims for services incurred prior to this date will be adjudicated in accordance with the text in the previous benefit booklet.

Unless otherwise specified all Legal Plan maximums are based on a calendar year. The amounts set out in the schedule are the maximum amounts reimbursable for each service even though certain proceedings may take in excess of one calendar year to complete.

Charges beyond the maximum payable by the Legal Plan or for non-legal services such as disbursements, taxes, registration fees, property appraisals, fines, title insurance, administration fees or court costs are the responsibility of the Retired Member. All claims are subject to the rules and exclusions applicable to the Legal Benefit Plan. **Please see the listing, at the end of this booklet, of all matters that are excluded from coverage by the Legal Plan.**

## Code A - Real Estate

The Plan Member and their dependant Spouse shall be entitled to legal services in connection with the Plan Member's principal family residence. Legal services include a purchase or sale of a family dwelling, purchase of a lot on which to build a family dwelling (building permit must be issued within 1 year) and the purchase or sale of one vacation property. Also covered under the Legal Plan insofar as they relate to the Plan Member's principal family residence is the transfer of title, arrangement of new or renewal of mortgage, mortgage incidental to purchase and discharge of mortgage. The required transfer of title on a property is included in the maximum amount of \$550 payable for purchase and sale claims. Code "A6 Mortgage New or Renewal" is only payable for mortgages unrelated to a purchase.

The Schedule below lists codes, description of covered services and coverage maximums provide by the Legal Plan.

**NOTE:** Legal services provided in connection with commercial or income producing properties are not covered under the Legal Plan.

**NOTE:** Please ensure the completion of the real estate section on the reverse of the claim form when claiming for a purchase or sale of the Retired Member's principal family residence.

<b>CODES</b>	<b>DESCRIPTION</b>	<b>MAXIMUM AMOUNT</b>
A1	Purchase Family Dwelling	\$550
A2	Sale Family Dwelling	\$550
A3	Purchase Lot for Family Dwelling	\$550
A4	Purchase/Sale Vacation Property	\$550
A5	Transfer of Title	\$300
A6	Mortgage New or Renewal	\$400
A7	Mortgage Incidental to Purchase	\$200
A8	Discharge of Mortgage	\$150

**NOTE:** Legal Plan maximums include 1 purchase, 1 sale, 1 transfer of title, 1 mortgage new or renewal or mortgage incidental to purchase and 2 discharges of mortgages in any 12-month period. Benefits relating to a vacation or recreational property are limited to a lifetime Legal Plan maximum of 1 per member.

Mortgage services provided by a financial institution must clearly identify the amount of the legal fee included in the administration fee. If the required information is not provided, a formula will be used to determine the legal portion of the fees charged in order to reimburse the Retired Member.

Survivorship applications will be paid under code "A5 Transfer of Title". Title insurance, title examining counsel fees, property appraisals, mortgage and land registration fees are not covered under the Legal Plan.

## Code B - Divorce and Domestic Proceedings

The Plan Member and the Dependant Spouse shall be entitled to representation in connection with any matrimonial or divorce proceedings. Representation includes the preparation of a separation agreement, filing a petition of divorce or separation, establishing the custody and access of children, support payments, the equitable distribution of property and all other proceedings relating to the relationship. However, the Plan will not fund disputes pertaining to a members' pension under the Local 793 Pension Plan.

Reimbursement of the legal expense associated with an initial consultation for a family matter is covered under the Legal Plan. (See Code C – Preventative Law)”.

**Always ensure that the statement of account from the law firm you are dealing with clearly indicates the date and fees charged for the consultation.**

If proceedings are non-contested, it is recommended that independent counsel be sought.

**Cheques for legal services provided to a Plan Member’s Dependant Spouse will be mailed directly to the Spouse or the lawyer as elected on the claim form for Divorce Spouse, Property and Custody Support Spouse and Separation Agreement Spouse claims.**

**Please also ensure that the Spouse’s mailing address and phone number are provided, in the allocated space on the claim form.**

The schedule below lists codes, description of services and coverage maximums for Code B.

<b>CODES</b>	<b>DESCRIPTION</b>	<b>MAXIMUM AMOUNT</b>
B1	Divorce Member	\$700
B2	Divorce Spouse	\$700
B3	Property and Custody Support Member	\$700
B4	Property and Custody Support Spouse	\$700
B5	Separation Agreement Member	\$700
B6	Separation Agreement Spouse	\$700
B7	Modification of Separation Agreement	\$300
B8	Adoption (Private)	\$500
B9	Guardianship	\$400
B10	Change of Name	\$250
B11	Birth Certificate Assistance	\$200
B12	Post of Pre-Nuptial Agreement	\$500

**NOTE:** The statement of account from the service provider must clearly specify the matter and provide a description of services. The block fees set out herein are payable only for services provided and are not

accumulative. When a lawyer prepares a Separation Agreement, you would be entitled to a reimbursement up to \$700. You would not be entitled to claim for “Property and Custody Support” when issues of property, custody, access or support are outlined in the Separation Agreement. Mediation is not a covered service under the Legal Plan.

Outlined in this section are the maximum amounts payable for each service despite the fact that certain proceedings may take in excess of one calendar year to complete.

#### Code C - Preventive Law

Plan Members and their eligible Dependants shall be entitled to receive legal advice by telephone or direct office consultation on any problem that the Plan Member believes to be of a legal nature. It is essential that the statement of account from the service provider clearly indicates the date and fee charged for the initial consultation.

CODES	DESCRIPTION	MAXIMUM AMOUNT
C1	Preventative Law	\$300

#### Code D - Non-Complex Legal Documents

Legal documents (listed below) prepared for Plan Members and their eligible Dependants, which are deemed to be not excessively complex, are covered by the Legal Plan.

CODES	DESCRIPTION	MAXIMUM AMOUNT
D1	Power of Attorney - Personal Care	\$ 50
D10	Power of Attorney - Property	\$ 50
D2	Deeds	\$100
D3	Simple Contracts	\$200
D4	Tenant Leases (Residential)	\$150
D5	Notarized Affidavits or Documents	\$ 25
D6	Other Legal Documents	\$200

#### Code E - Wills

The Plan Member and the Dependant Spouse shall be entitled to have prepared what is commonly regarded as a Simple Will which does not include the creation of any trust or other estate. The Plan Member and the Dependant Spouse shall also be entitled to the periodic review and amendment of all testamentary instruments. Preparation of a simple will, revision of a will or preparation of a codicil is limited to one service in any 12-month period. Generally, powers of attorney are prepared in conjunction with wills. Please note that probation of a will is not a covered service under the Plan.

CODES	DESCRIPTION	MAXIMUM AMOUNT
E1	Simple Will for Member	\$300



E2	Simple Will for Spouse	\$300
E3	Revised Will or Codicil for Member	\$150
E4	Revised Will or Codicil for Spouse	\$150

#### Code F - Landlord and Tenant Matters

The Plan Members and their eligible Dependents as tenants shall be represented in connection with any claims, disputes or controversies arising out of a lessor-lessee relationship in respect to their dwelling. Legal services related to representation for matters before the Landlord and Tenant Board will be paid under this section of the Legal Plan. Proceedings in which the Retired Member or an eligible Dependent is the landlord will not be a covered benefit under the Legal Plan.

CODES	DESCRIPTION	MAXIMUM AMOUNT
F1	Leases/Tenancy	\$500

#### Code G - Consumer and Personal Property Law

Plan Members and their eligible Dependents shall be entitled to legal representation in connection with any claim against a manufacturer, distributor, or retailer for defects in any merchandise, article or service or in a recovery on any warranty given in connection with the sale of merchandise, article or service, where such claim is in excess of \$100. The Legal Plan shall not be obliged to litigate under code G2 on any claim unless the dollar value exceeds \$300, and proceedings brought before the small claims court will be paid under Code G7.

CODES	DESCRIPTION	MAXIMUM AMOUNT
G1	Contracts/Warranty	\$400
G2	Consumer Protection Act	\$400
G3	Bankruptcy (Personal)	\$500
G4	Garnishment of Wages	\$300
G5	Tax Advice	\$250
G6	Liens (Personal)	\$250
G7	Small Claims Court	\$500

The fees of a Trustee in Bankruptcy are covered up to the maximum allowed by the Legal Plan for personal bankruptcy (i.e. voluntary petition, not involving a business). The bankrupt must be discharged prior to submitting the claim. A Trustee's Final Statement of Receipts and Disbursements (Form 13) must be submitted with your claim for reimbursement from the Legal Plan. Consumer proposals are not a covered service under the Legal Plan.

While tax advice is covered, preparation of tax returns are excluded from coverage under the Legal Plan.

### Code H - Civil Litigation Defendant

Plan Members and their eligible Dependents, represented in connection with any civil action or civil administrative proceeding in which the Retired Member or Dependent is named as a defendant or respondent, have coverage from the Legal Plan. The Legal Plan shall be under no duty to provide legal representation to a Retired Member or eligible Dependents where representation is provided for under statutory programs.

Plan Members shall be required to pay any disbursements in connection with such defensive litigation including the costs of discovery, witness fees, etc.

### Code H - Civil Litigation Plaintiff (Member Only)

Only the Plan Member shall be represented in connection with the filing of a civil or administrative action for and on behalf of the Plan Member in connection with any material injury to person or property for the deprivation or injury of any constitutionally or statutorily guaranteed right, any right conferred at common law or for the adjustment of any grievance both recognizable and actionable in either law or equity.

No representation shall be available under this item for any action that is deemed to be either non-meritorious, calculated to be vexatious only, of a non-material or of a non-consequential nature or would be contrary to public policy. No representation is available in respect of class actions or cases that are brought on a contingent fee basis where your lawyer only gets paid if there is success. No claim may be paid in respect of an adverse costs award against you whether you are a plaintiff or defendant.

In the event that any damages are recovered, or some form of monetary claim effected, the first \$4,000 excluding damages for property replacement and/or medical expenses of any such recovery shall be free of any assessment by the Legal Plan for legal costs expended on the Plan Member's behalf. If the monetary settlement is in excess of the \$4,000, the Plan Member will have to reimburse the Legal Plan as follows. The Legal Plan shall be entitled to recover any legal costs expended on behalf of the Retired Member from costs awarded by the court and from the portion of any monetary settlement in excess of \$4,000.

CODES	DESCRIPTION	MAXIMUM AMOUNT
H1	Defendant Representation	\$3,000
H2	Plaintiff Representation	\$3,000

Outlined in this section are the maximum amounts payable for each service despite the fact that certain proceedings may take in excess of one calendar year to complete.

Proceedings within the Small Claims Court maximum limit are not reimbursable under this section. Legal Plan benefits cannot be used to sue OEBAC, the Trustees of any Plan sponsored by Local 793, IUOE Local 793 or any related entity or any officer, director, trustee, employee, or agent of these organizations. The benefits also cannot be used to sue a participating employer or employer association.

### Code J - Government Programs and Assistance

The Plan Member and the Dependant Spouse shall be entitled to legal representation on behalf of themselves or their eligible Dependents in any matter requiring legal assistance arising out of disputes or appeals with Social Assistance or Employment Insurance.

The Plan Member and the Dependant Spouse shall be entitled to legal representation in matters of immigration into or out of Canada on behalf of themselves or their Dependents, or on behalf of a relative who the Retired Member or Spouse directly sponsored into Canada.

CODES	DESCRIPTION	MAXIMUM AMOUNT
J1	Social Assistance	\$150
J2	Employment Insurance Commission	\$150
J3	Immigration Retired Member	\$600
J4	Immigration Spouse	\$600

**NOTE:** Outlined in this section are the maximum amounts payable for each service despite the fact that certain proceedings may take in excess of one calendar year to complete.

**NOTE:** Services provided by Immigration Consultants are not covered under the Legal Plan.

### Code K - Insurance Related Matters

The Plan Members and their eligible Dependents shall be represented in connection with any claim against the insurer ((except for benefits provided by the International Union of Operating Engineering Local 793 Members Life and Health Benefit Trust or benefits provided by a contributing employer to this Legal Plan)) by reason of failure to provide or pay the benefits as contracted for or to render advice in the interpretation of any policy provision.

In the event it is necessary to litigate any claim against an insurance carrier, the conditions set forth in Code H hereinbefore shall apply.

CODES	DESCRIPTION	MAXIMUM AMOUNT
K1	Accident and Health	\$300
K2	Life and Annuity	\$300
K3	Fire and Homeowners	\$300
K4	Casualty	\$300
K5	Automobile Liability	\$300
K6	Marine	\$300
K7	Other	\$300

### Code L - Automobile Related Matters

Plan Members and their eligible Dependants shall be entitled to legal representation in connection with automobile related incidents. Litigation under this item is subject to the limitations set forth in Code H.

CODES	DESCRIPTION	MAXIMUM AMOUNT
L1	Civil Actions (Re: Auto Accident)	\$500
L2	Damage and Personal Injury	\$500
L3	Uninsured Motorist	\$400

### Code M - Criminal Matters

Plan Members and their eligible Dependants shall be entitled to limited legal representation when charged under Provincial or Federal Statutes for summary conviction offences and indictable and hybrid offences. The Legal Plan will only allow reimbursement up to the maximum amount indicated for representation on all charges arising out of a single incident. In the event that multiple charges are laid under the Criminal Code of Canada on a single occasion but arising out of separate incidents, the Legal Plan will only allow reimbursement up to the maximum amount indicated.

Reimbursement of the legal expense associated with an initial consultation for charges under the Criminal Code of Canada is also covered under the Legal Plan (see Code C for details). Ensure that the statement of account from the lawyer providing legal advice clearly indicates the date and fee charged for the consultation.

A copy of the traffic ticket summons or a notice of trial must accompany claims for Highway Traffic Act matters. The Plan Member must be eligible for benefit coverage on the date of offence for Highway Traffic Act claims.

CODES	DESCRIPTION	MAXIMUM AMOUNT
M1	Highway Traffic Act	\$400
M2	Provincial Offences Act or Damage and Personal Injury	\$500
M3	Criminal Code of Canada	\$850
M4	Record Suspension (Pardon)	\$600

**NOTE:** The Legal Plan covers the legal cost for services provided for the processing of an application for a record suspension (formerly known as a pardon). Representation for driving while impaired or driving over 0.8 mg is limited to a single charge in a calendar year and a lifetime maximum of two charges. Paralegal services (i.e., X-Coppers and similar firms) related to traffic tickets and charges under the Highway Traffic Act are covered expenses under Code M1.

Coverage exclusions from the Legal Plan include parking violations and fines. In addition, Federal government processing fees, electronic fingerprinting, local police records check, and U.S. entry waivers are also excluded from coverage under the Legal Plan.

Outlined in this section are the maximum amounts payable for each service despite the fact that certain proceedings may take in excess of one calendar year to complete.

#### Code N - Appeals

The Plan will cover legal representation on an appeal by a licenced lawyer where the initial proceeding was covered or would have been covered by the Plan. The Legal Plan shall pay a maximum of 50% of the legal fees up to \$1,000 on an appeal. Appeals are limited to one appeal per court decision or any conviction arising out of the same incident or charge.

If you are successful on an appeal and recover a monetary award in excess of \$4,000, the same rules as are applicable to Civil Litigation under Code H above will apply in terms of reimbursement to the Legal Fund for costs and money recovered up to the cost paid to you by the Fund for both the trial and the appeal.

CODES	DESCRIPTION	MAXIMUM AMOUNT
N1	Appeals	50% up to \$1,000

#### Code O - Jury Duty

If while covered under the Legal Plan, the Plan Member loses wages as a result of reporting for services as a Retiree Member of a jury or a subpoenaed witness, a benefit may be paid under this Legal Plan for days where wages are lost.

CODES	DESCRIPTION	MAXIMUM AMOUNT
O1	Jury Duty	\$165 /full day (first 10 working days) \$135/full day (subsequent working days)
O2	Subpoenaed Witness	\$165 /full day (first 5 working days)

The benefit for part of the working day will be prorated assuming eight straight hours per working day excluding weekends and periods of unemployment. This benefit is paid in addition to the per diem allowance paid by the court.

A Jury duty or subpoenaed witness claim form may be obtained from OEBAC and is also available at [oebac.org](http://oebac.org). These forms must be completed by the Plan Member and the employer. Completed claim forms must be accompanied by proof of attendance outlining the days attended or the Sheriff's letter and then submitted to the OEBAC.

In order to be eligible for this benefit, the Plan Member must be working and covered under the dollarbank at the time of commencement of jury duty or subpoena to witness. You will receive a T4A at tax time as this is taxable income.

## MAXIMUM REPRESENTATION ANNUAL MAXIMUM LEGAL COVERAGE

The maximum amount of expenses paid from the Legal Plan to representation that Plan Member shall receive under the Legal Plan, inclusive of and their eligible Dependants, shall not exceed \$4,500 of legal service in a calendar year.

## LEGAL SERVICES EXCLUSIONS EXPENSES NOT COVERED

The following services are excluded from coverage under the Legal Plan:

- Disbursements, taxes, court costs, filing fees, land transfer taxes, administration fees, process server fees, registration fees and property appraisals.
- Title searches, survey fees, title insurance and title examining counsel fees.
- Fines and penalties, whether civil or criminal and parking violations.
- Any judgement for damages, including judicially awarded costs.
- Any proceedings or dispute involving an Employer or their officers, agents, representatives, or employees.
- Any proceedings or dispute involving, as a party, the Union or any related entity or Council of trade unions, a corporation, trust or other entity established by the Union, and any of such organizations' officers, agents, representatives or employees.
- Legal Plan benefits cannot be used to sue OEBAC, IUOE Local 793 or any officer, director, trustee, or employee of these organizations.
- Any proceedings arising under the Ontario Labour Relations Act or any other statute that relates to labour relations or terms and conditions of employment, including but not limited to WSIB, Employment Insurance, the Occupational Health and Safety Act or the Ontario Human Rights Code in matters involving an Employer.
- Any dispute involving the Group Legal Plan, the, Active or Retired Benefits Plan, the Plan of Benefits or any other Plan or Trust Fund provided by a Contributing Employer to the Plan of Benefits or International Union of Operating Engineers Local 793 Members Life and Health Benefit Trusts of Ontario.
- Any dispute involving the Group Legal Plan or its Trustees or any other trust fund, corporation or benefits plan established to provide any type of benefit to members of Local 793 that are funded by contributions made by Participating Employers or a dispute involving any of the employees, directors, agents, trustees, or officers of such entities.
- Non-personal legal services (e.g., any business-related matters).
- Any controversy between a Plan Member and any Dependants apart from divorce, separation, or annulment. Mediation is excluded from coverage.
- No service shall be provided that will violate Public or Statutory Law.
- Any case in which defense or other legal representation is provided through insurance or other indemnification.
- Action instituted prior to becoming a Plan Member or civil actions requested to file arising out of pre-existing conditions. Exceptions may be waived by the Board of Trustees.
- Class actions or other legal interventions where the lawyer is paid on a contingent-fee basis, as well as Amicus Curiae filings or interventions in any lawsuit or controversy among parties not involving the immediate and direct interest of a Plan Member.
- Any case in which defense or other legal representation is provided through any government agency, which will represent a Plan Member without charge.

- Any representation required by reason of any acts committed or acts which a Plan Member omitted to perform giving rise to tort, negligence, or criminal claims, or charges, which acts of omission occurred prior to a Plan Member joining the Legal Plan.
- Court appearance in connection with small claims involving an amount less than \$100 and civil litigation involving an amount less than \$300. Costs of discovery and witness fees are excluded from coverage.
- Services rendered by immigration consultants or other non-lawyers, except paralegal services (i.e. X-Coppers and similar firms) related to traffic tickets and charges under the Highway Traffic Act.
- Fees related to the preparation of documentation to obtain a reverse mortgage.
- Probation of a will and estate matters.
- Preparation of tax returns and consumer proposals.
- Federal government processing fees for a record suspension, local police records check, electronic fingerprinting and U.S. entry waivers.
- Stale dated claims that were incurred over 24 months prior to their submission.
- Claims instituted outside of Canada.

**INTERPRETATION** - The Trustees shall be exclusively responsible for the interpretation and application of the Legal Plan, the determination of all questions pertaining to eligibility and entitlement to benefit.

## LEGAL PLAN DEFINITIONS

**“Benefits”** means payment of a monetary sum to or on behalf of a Plan Member for legal fees incurred by the Active Member, Retired Member or eligible Dependents in obtaining legal services for matters covered by the Legal Plan.

**“Covered Individual”** means a Plan Member, his or her spouse and eligible Dependents.

**“Dependents”** means any person with the following relationship to the Plan Member:

- Plan Member’s spouse in respect of whom the contributions are being made for coverage under the Legal Plan; see “Spouse”.
- Plan Member’s unmarried children (including adopted and stepchildren) under 21 years of age who are wholly Dependent on the Active Member or Retired Member for support.
- Plan Member’s unmarried children (including adopted and stepchildren) up to age 25, who are full time students at a university or similar educational institution and depend wholly on the Active Member or Retired Member for support.

**“Employer”** means a participating Employer who makes contributions to the Legal Plan under a collective agreement or any other agreement.

**“Legal Plan”** means the International Union of Operating Engineers Local 793 Group Legal Benefit Plan.

**“Legal Services”** means representation or advice from a qualified legal practitioner with respect to those matters listed in the schedule of benefits.

**“Plan Member”** means a Member of the International Union of Operating Engineers Local 793 who is employed by a Contributing Employer and who is eligible to receive benefits under the Legal Plan.

**“Plan”** means the International Union of Operating Engineers Local 793 Group Legal Benefit Plan.

**“Spouse”** means an individual who:

- is married to the Plan Member; or
- or although not legally married to the Plan Member, cohabits with the Plan Member for at least one year in a spousal relationship.
- the contributions are being made for coverage under the Legal Plan.

**“Trust Agreement”** means the Agreement between the Employers and the Union pursuant to which the Trust Fund was established.

**“Trust Fund”** means the International Union of Operating Engineers Local 793 Group Legal Trust Fund established pursuant to the Trust Agreement.

Capitalized terms used in this Legal Plan but not defined above shall have the meanings given to those terms in the Trust Agreement.



## THE LAW SOCIETY REFERRAL SERVICE

Plan Members and their Dependants are entitled to the use of a service provider of their own choice. Alternatively, the Law Society Referral Service connects residents of Ontario looking for legal assistance with a lawyer or paralegal who practices in the area of law required. The service will help to find a legal professional who will provide up to a 30-minute free consultation to help you determine your rights, options and to meet a specific requirement, such as communicating in a certain language. To access the service please visit: <https://lso.ca/public-resources/finding-a-lawyer-or-paralegal/law-society-referral-service>

### Licensed Paralegal Coverage

Legal Services provided by a licensed paralegal are covered for the following:

- Litigation in Small Claims Court
- Offences under the Provincial Offences Act and Highway Traffic Act
- Minor criminal charges in Ontario Court of Justice
- Hearings before the Immigration and Refugee Board
- Matters before Tribunals

### Important Information for Service Providers

In order to assist in the efficient processing of a Legal Plan claim, it is crucial that the supporting documentation be submitted. For your benefit we reiterate the importance of the **Itemized Statement of Account prepared on legal letterhead** detailing the services rendered and the legal fees separate from the disbursements and taxes. Please indicate the name of the client(s) and the amount charged for each service. Non legal fees in excess of the Legal Plan maximum and fees of members who are ineligible are the responsibility of the Plan Member.

Attention must be paid to provide us with a clear description of the services rendered. For instance, **Real Estate Matters** often include the preparation of a mortgage and discharge, but rarely is it itemized on the statement of account and while the closing date further facilitates processing, it is on rare occasion provided. Survivorship applications will be paid under Code A5 “Transfer of Title”. Title Insurance, title examining counsel fees, property appraisals, mortgage and land registration fees are not covered under the Legal Plan.

Statements of accounts relating to **Divorce and Domestic proceedings** must clearly specify the family matter and provide a description of services. The block fees set out herein are payable only for services provided and are not accumulative. When a lawyer prepares a separation agreement, the claim may be reimbursed up to \$700. The Plan Member would not be Entitled to claim for Code B3 “Property and Custody Support Retired Member” when issues of property, custody, access or support are outlined in the separation agreement.

Plan Members and their eligible Dependants shall be entitled to receive legal advice by telephone or direct office consultation on any problem that the Plan Member believes to be of a legal nature. When a **Consultation** takes place regarding family or criminal matters, it is important that the consultation be identified on the statement of account so as to allow for the Member to receive an additional benefit. Failure to provide the information could result in a delay in the processing of the claim.

Reimbursement for claims related to **Bankruptcy** requires the submission of a Trustee’s Final Statement of Receipts and Disbursements (Form 13).

**Highway Traffic Act** claims must be accompanied by a copy of the traffic ticket, summons or notice of trial, where the date of offence will determine the eligibility for reimbursement.

The Plan Member must be eligible for benefit coverage on the date of service or the date of offence for Highway Traffic Act matters and claims must be submitted within 24 months of that date.

**NOTE:** Maximum representation shall not exceed \$4,500 of legal service in a calendar year. For a listing of Exclusions, please see section entitled “Legal Services Exclusions”. The maximums set out under the Schedule of Benefits Codes are the maximum amounts payable for each service despite the fact that certain proceedings may take in excess of one calendar year to complete. Charges beyond the maximum payable by the Legal Plan or for non-legal services such as disbursements, taxes, registration fees, property appraisals, fines, title insurance, administration fees or court costs are the responsibility of the Member.

The final determination of any claims, question or problem that may arise will be governed by the Trust Agreement and the current Schedule of Benefits. The Legal Plan provides coverage for legal expenses up to the maximum which has been approved by the Board of Trustees and specifically, for those services described in this benefit booklet. All claims are subject to the rules and exclusions applicable to the Plan of Benefits outlined in the booklet.

**LOCAL 793**  
**international union of  
operating engineers**

